

Correct as at 24th May 2019. It may be superseded at any time.

Extract taken from: NZTA Vehicle Portal > PRS & QMS > PRS: Light vehicle repair certification > Technical part

## **Technical part**

### **1 Vehicle identification**

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#### **1-1 Vehicle identification**

##### **Requirements**

	What the Transport Agency expects of you	How the Transport Agency will assess your performance
1.1.1	<b>Correct technical decisions</b>	
	<p>You thoroughly inspect all evidence of vehicle identification and correctly determine whether it complies with all Transport Agency requirements, taking into account technical information provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect vehicles which you have certified</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect information you enter into the Transport Agency computer system.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
1.1.2	<b>Technical competence</b>	
	<p>You are competent in all technical aspects relating to vehicle identification. This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of vehicle identification</li> <li>• the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to vehicle identification and the assessment of vehicle identification</li> <li>• Transport Agency guidelines relating to vehicle identification</li> <li>• the operation of the equipment used for inspecting vehicle identification.</li> </ul>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to vehicle identification and the assessment of modifications to vehicle identification</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The Transport Agency may administer a short test on vehicle identification and the assessment of vehicle identification.</p>
1.1.3	<b>Technical equipment</b>	
	<p>You have:</p> <ul style="list-style-type: none"> <li>• a hand-held inspection lamp.</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The Transport Agency will inspect your technical equipment.</p>

## Scores

	Score			
	0	1	2	3
1.1.1	<b>Correct technical decisions</b>			

<p>You do not thoroughly inspect all evidence of vehicle identification or correctly determine whether it complies with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>significant</b>.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a vehicle identification number has not been read from the VIN plate, or</li> <li>• a vehicles VIN or chassis number is missing, or has obviously been unlawfully affixed or tampered with.</li> </ul>	<p>You do not thoroughly inspect all evidence of vehicle identification or correctly determine whether it complies with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>somewhat important</b>.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a vehicles VIN or chassis number is damaged or obscured beyond recognition.</li> </ul>	<p>You do not thoroughly inspect all evidence of vehicle identification or correctly determine whether it complies with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>minor</b>.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a vehicles VIN or chassis number is damaged or obscured but still readable.</li> </ul>	<p>You thoroughly inspect all evidence of vehicle identification and correctly determine whether it complies with all Transport Agency requirements.</p>
<p><b>1.1.2 Technical competence</b></p>			
<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• little or no competence in the technical aspects relating to vehicle identification.</li> </ul> <p>This means there are <b>significant gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of vehicle identification, or</li> <li>• the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to vehicle identification, or</li> <li>• Transport Agency guidelines relating to vehicle identification, or</li> <li>• the operation of the equipment you use for assessing vehicle identification.</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• some competence in the technical aspects relating to vehicle identification.</li> </ul> <p>This means there are <b>some gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of vehicle identification, or</li> <li>• the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to vehicle identification, or</li> <li>• Transport Agency guidelines relating to vehicle identification, or</li> <li>• the operation of the equipment you use for assessing vehicle identification.</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• adequate competence in the technical aspects relating to vehicle identification.</li> </ul> <p>This means there are <b>minor gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of vehicle identification, or</li> <li>• the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to vehicle identification, or</li> <li>• Transport Agency guidelines relating to vehicle identification, or</li> <li>• the operation of the equipment you use for assessing vehicle identification.</li> </ul>	<p>You can demonstrate <b>comprehensive competence</b> in the technical aspects relating to vehicle identification, including their compliance with <a href="#">Land Transport Rules</a>.</p> <p>This means you can demonstrate <b>comprehensive knowledge</b> of, and skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of vehicle identification</li> <li>• the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to vehicle identification</li> <li>• Transport Agency guidelines relating to vehicle identification</li> <li>• the operation of the equipment you use for inspecting vehicle identification.</li> </ul>
<p><b>1.1.3 Technical equipment</b></p>			
<p>Not all of the specified equipment is available.</p>	<p>All specified equipment is available and in working</p>	<p>All specified equipment is available, in working order</p>	<p>All specified equipment is available and in good</p>

	Where equipment is available, some or all of it is not in working order.	order, but some or all of it is in poor condition.	and in at least adequate condition.	condition and working order.
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## 2 Vehicle structure

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### 2-1 and 2-2 Unibody and body over-frame chassis rails

#### Requirements

	What the NZTA expects of you	How the NZTA will assess your performance
2.1.1	<b>Correct technical decisions</b>	
2.2.1	<p>You thoroughly inspect all components and and correctly determine whether the chassis rails complies with all NZTA requirements, taking into account technical information provided by the NZTA such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The NZTA will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect vehicles which you have certified</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect information you enter into the NZTA computer system.</li> </ul> <p>The NZTA may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
2.1.2	<b>Technical competence</b>	
2.2.2	<p>You are competent in all technical aspects relating to chassis rails. This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of chassis rails</li> <li>• NZTA requirements (including <a href="#">VIRM</a> requirements) relating to chassis rails and the assessment of chassis rails</li> <li>• NZTA guidelines relating to chassis rails</li> <li>• the operation of the equipment used for inspecting chassis rails.</li> </ul>	<p>The NZTA will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to chassis rails and the assessment of chassis rails</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The NZTA may administer a short test on chassis rails and the assessment of chassis rails.</p>
2.1.3	<b>Technical equipment</b>	
2.2.3	<p>You have:</p> <ul style="list-style-type: none"> <li>• a hand-held inspection lamp</li> <li>• a mirror</li> <li>• assorted hand tools</li> <li>• a tape measure.</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The NZTA will inspect your technical equipment.</p>

## Scores

	Score			
	0	1	2	3

2.1.1	<b>Correct technical decisions</b>			
2.2.1	<p>You do not thoroughly inspect all components or correctly determine whether the chassis rails comply with all NZTA requirements.</p> <p>The area of non-compliance is <b>likely to compromise</b> the outcome of the certification process.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>chassis rail has been heated, and there are no manufacturers instructions for this</li> <li>a crush zone has been repaired without the manufacturers instructions.</li> </ul>	<p>You do not thoroughly inspect all components or correctly determine whether the chassis rails comply with all NZTA requirements.</p> <p>The area of non-compliance <b>may compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>a chassis rail has been sectioned too close to a crush zone, suspension, steering or engine mount, so that it may affect the performance of that component.</li> </ul>	<p>You do not thoroughly inspect all components or correctly determine whether the chassis rails comply with all NZTA requirements.</p> <p>The area of non-compliance is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>a chassis rail has been repaired using an alternative repair method and there is no evidence that the manufacturers instructions have been sought.</li> </ul>	<p>You thoroughly inspect all components and correctly determine whether the chassis rails comply with all NZTA requirements.</p>
2.1.2	<b>Technical competence</b>			
2.2.2	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>little or no competence in the technical aspects relating to repairs to chassis rails, or</li> <li>a level of competence that is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>significant gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>the assessment of chassis rails, or</li> <li>the NZTA requirements (including <a href="#">VIRM</a> requirements)</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>some competence in the technical aspects relating to repairs to chassis rails, or</li> <li>a level of competence that <b>may compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>some gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>the assessment of chassis rails, or</li> <li>the NZTA requirements (including <a href="#">VIRM</a> requirements) relating to chassis rails, or</li> <li>NZTA guidelines relating to chassis rails, or</li> <li>the operation of the equipment you use for inspecting chassis rails.</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>adequate competence in the technical aspects relating to chassis rails, or</li> <li>a level of competence that is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>minor gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>the assessment of chassis rails, or</li> <li>the NZTA requirements (including <a href="#">VIRM</a> requirements) relating to chassis rails, or</li> <li>NZTA guidelines relating to chassis rails, or</li> <li>the operation of the</li> </ul>	<p>You can demonstrate <b>comprehensive competence</b> in the technical aspects relating to chassis rails, including their compliance with Land Transport Rules.</p> <p>This means you can demonstrate <b>comprehensive knowledge</b> of, and skills in:</p> <ul style="list-style-type: none"> <li>the assessment of chassis rails</li> <li>the NZTA requirements (including <a href="#">VIRM</a> requirements) relating to chassis rails</li> <li>NZTA guidelines relating to chassis rails</li> <li>the operation of the equipment you use for inspecting chassis rails.</li> </ul>

	relating to repairs to chassis rails, or <ul style="list-style-type: none"> <li>• NZTA guidelines relating to repairs to chassis rails, or</li> <li>• the operation of the equipment you use for inspecting chassis rails.</li> </ul>		equipment you use for inspecting chassis rails.	
<b>2.1.3</b>	<b>Technical equipment</b>			
<b>2.2.3</b>	Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.	All specified equipment is available and in working order, but some or all of it is in poor condition.	All specified equipment is available, in working order and in at least adequate condition.	All specified equipment is available and in good condition and working order.

## 2-3 Sills

### Requirements

	What the Transport Agency expects of you	How the Transport Agency will assess your performance
2.3.1	<b>Correct technical decisions</b>	
	<p>You thoroughly inspect all components and and correctly determine whether the sill repair complies with all Transport Agency requirements, taking into account technical information provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect vehicles which you have certified</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect information you enter into the Transport Agency computer system.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
2.3.2	<b>Technical competence</b>	
	<p>You are competent in all technical aspects relating to sill repairs. This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of sill repairs</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to sill repairs and the assessment of sill repairs</li> <li>• Transport Agency guidelines relating to sill repairs</li> <li>• the operation of the equipment used for inspecting sill repairs.</li> </ul>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to sill repairs and the assessment of sill repairs</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The Transport Agency may administer a short test on sill repairs and the assessment of sill repairs.</p>
2.3.3	<b>Technical equipment</b>	
	<p>You have:</p> <ul style="list-style-type: none"> <li>• a hand-held inspection lamp</li> <li>• a mirror</li> <li>• assorted hand tools</li> <li>• a tape measure.</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The Transport Agency will inspect your technical equipment.</p>

## Scores

	Score			
	0	1	2	3



<p><b>2.3.1</b></p>	<p><b>Correct technical decisions</b></p>			
<p>You do not thoroughly inspect all components or correctly determine whether the sill repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is likely to compromise the outcome of the certification process.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a sill that has been improperly sectioned.</li> </ul>	<p>You do not thoroughly inspect all components or correctly determine whether the sill repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance <b>may compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a sill has been repaired and the repair method has not been thoroughly inspected, eg whether an insert has been used, overlap length etc.</li> </ul>	<p>You do not thoroughly inspect all components or correctly determine whether the sill repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a sill has been repaired using an alternative repair method and there is no evidence that the manufacturers instructions have been sought</li> <li>• replacement foam in a pillar has not been inspected.</li> </ul>	<p>You thoroughly inspect all components and correctly determine whether the sill repairs comply with all Transport Agency requirements.</p>	
<p><b>2.3.2</b></p>	<p><b>Technical competence</b></p>			
<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• little or no competence in the technical aspects relating to repairs to sill repairs, or</li> <li>• a level of competence that is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>significant gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of sill repairs, or</li> <li>• the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to sill repairs, or</li> <li>• Transport Agency guidelines relating to repairs to sill repairs, or</li> <li>• the operation of</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• some competence in the technical aspects relating to repairs to sill repairs, or</li> <li>• a level of competence that <b>may compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>some gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of sill repairs, or</li> <li>• the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to sill repairs, or</li> <li>• Transport Agency guidelines relating to sill repairs, or</li> <li>• the operation of the equipment you use for inspecting sill</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• adequate competence in the technical aspects relating to sill repairs, or</li> <li>• a level of competence that is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>minor gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of sill repairs, or</li> <li>• the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to sill repairs, or</li> <li>• Transport Agency guidelines relating to sill repairs, or</li> <li>• the operation of the equipment you use</li> </ul>	<p>You can demonstrate <b>comprehensive competence</b> in the technical aspects relating to sill repairs, including their compliance with Land Transport Rules.</p> <p>This means you can demonstrate <b>comprehensive knowledge</b> of, and skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of sill repairs</li> <li>• the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to sill repairs</li> <li>• Transport Agency guidelines relating to sill repairs</li> <li>• the operation of the equipment you use for inspecting sill repairs.</li> </ul>	

	the equipment you use for inspecting sill repairs.	repairs.	for inspecting sill repairs.	
<b>2.3.3</b>	<b>Technical equipment</b>			
	Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.	All specified equipment is available and in working order, but some or all of it is in poor condition.	All specified equipment is available, in working order and in at least adequate condition.	All specified equipment is available and in good condition and working order.

## 2-4 and 2-5 A-pillars and other pillars

### Requirements

	What the Transport Agency expects of you	How the Transport Agency will assess your performance
<p><b>2.4.1</b></p> <p><b>2.5.1</b></p>	<p><b>Correct technical decisions</b></p> <p>You thoroughly inspect all components and and correctly determine whether the pillar repair complies with all Transport Agency requirements, taking into account technical information provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect vehicles which you have certified</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect information you enter into the Transport Agency computer system.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
<p><b>2.4.2</b></p> <p><b>2.5.2</b></p>	<p><b>Technical competence</b></p> <p>You are competent in all technical aspects relating to pillar repairs. This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of pillar repairs</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to pillar repairs and the assessment of pillar repairs</li> <li>• Transport Agency guidelines relating to sill repairs</li> <li>• the operation of the equipment used for inspecting pillar repairs.</li> </ul>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to pillar repairs and the assessment of pillar repairs</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The Transport Agency may administer a short test on pillar repairs and the assessment of pillar repairs.</p>
<p><b>2.4.3</b></p> <p><b>2.5.3</b></p>	<p><b>Technical equipment</b></p> <p>You have:</p> <ul style="list-style-type: none"> <li>• a hand-held inspection lamp</li> <li>• a mirror</li> <li>• assorted hand tools</li> <li>• a tape measure</li> <li>• a trammel bar.</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The Transport Agency will inspect your technical equipment.</p>

## Scores

	Score
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	0	1	2	3
<b>2.4.1</b>	<b>Correct technical decisions</b>			
<b>2.4.1</b>	<p>You do not thoroughly inspect all components or correctly determine whether the pillar repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is likely to compromise the outcome of the certification process.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a pillar that has been improperly sectioned.</li> </ul>	<p>You do not thoroughly inspect all components or correctly determine whether the pillar repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance <b>may compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a sill has been repaired and the repair method has not been thoroughly inspected, eg whether an insert has been used, overlap length etc.</li> </ul>	<p>You do not thoroughly inspect all components or correctly determine whether the pillar repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a pillar has been repaired using an alternative repair method and there is no evidence that the manufacturers instructions have been sought</li> <li>• replacement foam in a pillar has not been inspected.</li> </ul>	<p>You thoroughly inspect all components and correctly determine whether the sill repairs comply with all Transport Agency requirements.</p>
<b>2.4.2</b>	<b>Technical competence</b>			
<b>2.5.2</b>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• little or no competence in the technical aspects relating to repairs to pillar repairs, or</li> <li>• a level of competence that is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>significant gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of pillar repairs, or</li> <li>• the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to pillar repairs, or</li> <li>• Transport Agency guidelines relating to repairs to pillar</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• some competence in the technical aspects relating to repairs to pillar repairs, or</li> <li>• a level of competence that <b>may compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>some gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of pillar repairs, or</li> <li>• the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to pillar repairs, or</li> <li>• Transport Agency guidelines relating to pillar repairs, or</li> <li>• the operation of the</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• adequate competence in the technical aspects relating to pillar repairs, or</li> <li>• a level of competence that is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>minor gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of pillar repairs, or</li> <li>• the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to pillar repairs, or</li> <li>• Transport Agency guidelines relating to pillar repairs, or</li> </ul>	<p>You can demonstrate <b>comprehensive competence</b> in the technical aspects relating to pillar repairs, including their compliance with Land Transport Rules.</p> <p>This means you can demonstrate <b>comprehensive knowledge</b> of, and skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of pillar repairs</li> <li>• the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to pillar repairs</li> <li>• Transport Agency guidelines relating to pillar repairs</li> <li>• the operation of the equipment you use for inspecting pillar repairs.</li> </ul>

	repairs, or <ul style="list-style-type: none"> <li>the operation of the equipment you use for inspecting pillar repairs.</li> </ul>	equipment you use for inspecting pillar repairs.	<ul style="list-style-type: none"> <li>the operation of the equipment you use for inspecting pillar repairs.</li> </ul>	
<b>2.4.3</b>	<b>Technical equipment</b>			
<b>2.5.3</b>	Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.	All specified equipment is available and in working order, but some or all of it is in poor condition.	All specified equipment is available, in working order and in at least adequate condition.	All specified equipment is available and in good condition and working order.

## **2-6 and 2-7 Bumpers, energy absorbers and plastic repairs**

### **Requirements**

	What the Transport Agency expects of you	How the Transport Agency will assess your performance
<p><b>2.6.1</b></p> <p><b>2.7.1</b></p>	<p><b>Correct technical decisions</b></p> <p>You thoroughly inspect all components and and correctly determine whether the bumper and plastic repairs comply with all Transport Agency requirements, taking into account technical information provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect vehicles which you have certified</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect information you enter into the Transport Agency computer system.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
<p><b>2.6.2</b></p> <p><b>2.7.2</b></p>	<p><b>Technical competence</b></p> <p>You are competent in all technical aspects relating to bumper and plastic repairs. This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of bumper and plastic repairs</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to bumper and plastic repairs and the assessment of bumper and plastic repairs</li> <li>• Transport Agency guidelines relating to bumper and plastic repairs</li> <li>• the operation of the equipment used for inspecting bumper and plastic repairs.</li> </ul>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to bumper and plastic repairs and the assessment of bumper and plastic repairs</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The Transport Agency may administer a short test on bumper and plastic repairs and the assessment of bumper and plastic repairs.</p>
<p><b>2.6.3</b></p> <p><b>2.7.3</b></p>	<p><b>Technical equipment</b></p> <p>You have:</p> <ul style="list-style-type: none"> <li>• a hand-held inspection lamp</li> <li>• a mirror</li> <li>• assorted hand tools.</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The Transport Agency will inspect your technical equipment.</p>

## Scores

	Score
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	0	1	2	3
<b>2.6.1</b>	<b>Correct technical decisions</b>			
<b>2.7.1</b>	<p>You do not thoroughly inspect all components or correctly determine whether the bumper and plastic repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is likely to compromise the outcome of the certification process.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>a non-mechanical energy absorber has been repaired.</li> </ul>	<p>You do not thoroughly inspect all components or correctly determine whether the bumper and plastic repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance <b>may compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>a plastic fuel line has been repaired instead of replaced.</li> </ul>	<p>You do not thoroughly inspect all components or correctly determine whether the bumper and plastic repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>the source of a replacement energy absorbing bumper is unknown (make, model and year).</li> </ul>	<p>You thoroughly inspect all components and correctly determine whether the bumper and plastic repairs comply with all Transport Agency requirements.</p>
<b>2.6.2</b>	<b>Technical competence</b>			
<b>2.7.2</b>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>little or no competence in the technical aspects relating to repairs to bumper and plastic repairs, or</li> <li>a level of competence that is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>significant gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>the assessment of bumper and plastic repairs, or</li> <li>the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to bumper and plastic repairs, or</li> <li>Transport Agency guidelines relating to repairs to bumper and plastic</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>some competence in the technical aspects relating to repairs to bumper and plastic repairs, or</li> <li>a level of competence that <b>may compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>some gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>the assessment of bumper and plastic repairs, or</li> <li>the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to bumper and plastic repairs, or</li> <li>Transport Agency guidelines relating to bumper and plastic repairs, or</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>adequate competence in the technical aspects relating to bumper and plastic repairs, or</li> <li>a level of competence that is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>minor gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>the assessment of bumper and plastic repairs, or</li> <li>the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to bumper and plastic repairs, or</li> <li>Transport Agency guidelines relating to bumper and plastic repairs, or</li> </ul>	<p>You can demonstrate <b>comprehensive competence</b> in the technical aspects relating to bumper and plastic repairs, including their compliance with Land Transport Rules.</p> <p>This means you can demonstrate <b>comprehensive knowledge</b> of, and skills in:</p> <ul style="list-style-type: none"> <li>the assessment of bumper and plastic repairs</li> <li>the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to bumper and plastic repairs</li> <li>Transport Agency guidelines relating to bumper and plastic repairs</li> <li>the operation of the equipment you use for inspecting bumper and plastic repairs.</li> </ul>

	repairs, or <ul style="list-style-type: none"> <li>the operation of the equipment you use for inspecting bumper and plastic repairs.</li> </ul>	<ul style="list-style-type: none"> <li>the operation of the equipment you use for inspecting bumper and plastic repairs.</li> </ul>	<ul style="list-style-type: none"> <li>the operation of the equipment you use for inspecting bumper and plastic repairs.</li> </ul>	
<b>2.6.3</b>	<b>Technical equipment</b>			
<b>2.7.3</b>	Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.	All specified equipment is available and in working order, but some or all of it is in poor condition.	All specified equipment is available, in working order and in at least adequate condition.	All specified equipment is available and in good condition and working order.

**2-8 Points of attachment Requirements**



	What the Transport Agency expects of you	How the Transport Agency will assess your performance
2.8.1	<b>Correct technical decisions</b>	
	<p>You thoroughly inspect all points of attachment and and correctly determine whether the repair complies with all Transport Agency requirements, taking into account technical information provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect vehicles which you have certified</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect information you enter into the Transport Agency computer system.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
2.8.2	<b>Technical competence</b>	
	<p>You are competent in all technical aspects relating to repairs to points of attachment. This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to points of attachment</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to points of attachment and the assessment of repairs to points of attachment</li> <li>• Transport Agency guidelines relating to repairs to points of attachment</li> <li>• the operation of the equipment used for inspecting repairs to points of attachment.</li> </ul>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to repairs to points of attachment and the assessment of repairs to points of attachment</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The Transport Agency may administer a short test on points of attachment repairs and the assessment of repairs to points of attachment.</p>
2.8.3	<b>Technical equipment</b>	
	<p>You have:</p> <ul style="list-style-type: none"> <li>• a hand-held inspection lamp</li> <li>• a mirror</li> <li>• assorted hand tools.</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The Transport Agency will inspect your technical equipment.</p>

## Scores

	Score			
	0	1	2	3

<p><b>2.8.1</b></p>	<p><b>Correct technical decisions</b></p>			
<p>You do not thoroughly inspect all points of attachment or correctly determine whether the repairs to the points of attachment comply with all Transport Agency requirements.</p> <p>The area of non-compliance is likely to compromise the outcome of the certification process.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a headlamp cannot be securely attached/adjusted as per the manufacturers instructions.</li> </ul>	<p>You do not thoroughly inspect all components or correctly determine whether the repairs to the points of attachment comply with all Transport Agency requirements.</p> <p>The area of non-compliance <b>may compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a side-mirror cannot be securely attached/adjusted as per the manufacturers instructions</li> <li>• a rear-side lamp cannot be securely attached as per the manufacturers instructions.</li> </ul>	<p>You do not thoroughly inspect all components or correctly determine whether the repairs to points of attachment comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a front-side light cannot be securely attached as per the manufacturers instructions.</li> </ul>	<p>You thoroughly inspect all components and correctly determine whether the vehicle structure complies with all Transport Agency requirements.</p>	
<p><b>2.8.2 Technical competence</b></p>				
<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• little or no competence in the technical aspects relating to repairs to points of attachment, or</li> <li>• a level of competence that is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>significant gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to points of attachment, or</li> <li>• the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to points of attachment, or</li> <li>• Transport Agency guidelines relating</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• some competence in the technical aspects relating to repairs to points of attachment, or</li> <li>• a level of competence that <b>may compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>some gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to points of attachment, or</li> <li>• the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to points of attachment, or</li> <li>• Transport Agency guidelines relating</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• adequate competence in the technical aspects relating to repairs to points of attachment, or</li> <li>• a level of competence that is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>minor gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to points of attachment, or</li> <li>• the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to points of attachment, or</li> <li>• Transport Agency</li> </ul>	<p>You can demonstrate <b>comprehensive competence</b> in the technical aspects relating to repairs to points of attachment, including their compliance with Land Transport Rules.</p> <p>This means you can demonstrate <b>comprehensive knowledge</b> of, and skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to points of attachment</li> <li>• the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to points of attachment</li> <li>• Transport Agency guidelines relating to repairs points of attachment</li> <li>• the operation of the equipment you use for inspecting repairs to points of</li> </ul>	

	<p>to repairs to points of attachment, or</p> <ul style="list-style-type: none"> <li>the operation of the equipment you use for inspecting repairs to points of attachment.</li> </ul>	<p>to repairs to points of attachment, or</p> <ul style="list-style-type: none"> <li>the operation of the equipment you use for inspecting repairs to points of attachment.</li> </ul>	<p>guidelines relating to repairs to points of attachment, or</p> <ul style="list-style-type: none"> <li>the operation of the equipment you use for inspecting repairs to points of attachment.</li> </ul>	attachment.
<b>2.8.3</b>	<b>Technical equipment</b>			
	<p>Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.</p>	<p>All specified equipment is available and in working order, but some or all of it is in poor condition.</p>	<p>All specified equipment is available, in working order and in at least adequate condition.</p>	<p>All specified equipment is available and in good condition and working order.</p>

### 3 Vision

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#### 3-1 Windscreen

#### Requirements

	What the Transport Agency expects of you	How the Transport Agency will assess your performance
3.1.1	<p><b>Correct technical decisions</b></p> <p>You thoroughly inspect all repairs to windscreens and correctly determine whether the repairs comply with all Transport Agency requirements, taking into account technical information provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect vehicles which you have certified</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect information you enter into the Transport Agency computer system.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
3.1.2	<p><b>Technical competence</b></p> <p>You are competent in all technical aspects relating to windscreen repairs, including their compliance with Land Transport Rules. This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of windscreen repairs</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to windscreen repairs and the assessment of windscreen repairs</li> <li>• Transport Agency guidelines relating to windscreen repairs</li> <li>• the operation of the equipment used for inspecting windscreen repairs.</li> </ul>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to windscreen repairs and the assessment of windscreen repairs</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The Transport Agency may administer a short test on windscreen repairs and the assessment of windscreen repairs.</p>
3.1.3	<p><b>Technical equipment</b></p> <p>You have:</p> <ul style="list-style-type: none"> <li>• a hand-held inspection lamp, and</li> <li>• a tape measure</li> <li>• assorted hand tools</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The Transport Agency will inspect your technical equipment.</p>

## Scores

	Score		

	0	1	2	3
<b>3.1.1</b>	<b>Correct technical decisions</b>			
	<p>You do not thoroughly inspect all windscreen repairs or correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a windscreen displays damage that exceeds the threshold for repair or replacement, or</li> <li>• a replacement windscreen is not laminated.</li> </ul>	<p>You do not thoroughly inspect all components or correctly determine whether the windscreen repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance <b>may compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a windscreen cannot be demonstrated to comply with an appropriate standard, or</li> <li>• the type of windscreen adhesive used is unknown.</li> </ul>	<p>You do not thoroughly inspect all components or correctly determine whether the windscreen repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a windscreen has been repaired to the correct standard, but there is no documentation available to support it.</li> </ul>	<p>You thoroughly inspect all components and correctly determine whether the windscreen repairs comply with all Transport Agency requirements.</p>
<b>3.1.2</b>	<b>Technical competence</b>			
	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• little or no competence in the technical aspects relating to windscreen repairs, or</li> <li>• a level of competence that is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>significant gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of windscreen repairs, or</li> <li>• the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to windscreen repairs, or</li> <li>• Transport Agency</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• some competence in the technical aspects relating to windscreen repairs, or</li> <li>• a level of competence that <b>may compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>some gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of windscreen repairs, or</li> <li>• the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to windscreen repairs, or</li> <li>• Transport Agency guidelines relating</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• adequate competence in the technical aspects relating to windscreen repairs, or</li> <li>• a level of competence that is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>minor gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of windscreen repairs, or</li> <li>• the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to windscreen repairs, or</li> <li>• Transport Agency</li> </ul>	<p>You can demonstrate <b>comprehensive competence</b> in the technical aspects relating to windscreen repairs, including their compliance with Land Transport Rules.</p> <p>This means you can demonstrate <b>comprehensive knowledge</b> of, and skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of windscreen repairs</li> <li>• the Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to windscreen repairs</li> <li>• Transport Agency guidelines relating to windscreen repairs</li> <li>• the operation of the equipment you use for inspecting windscreen repairs.</li> </ul>

	<p>guidelines relating to windscreen repairs, or</p> <ul style="list-style-type: none"> <li>the operation of the equipment you use for inspecting windscreen repairs.</li> </ul>	<p>to windscreen repairs, or</p> <ul style="list-style-type: none"> <li>the operation of the equipment you use for inspecting windscreen repairs.</li> </ul>	<p>guidelines relating to windscreen repairs, or</p> <ul style="list-style-type: none"> <li>the operation of the equipment you use for inspecting windscreen repairs.</li> </ul>	
<b>3.1.3</b>	<b>Technical equipment</b>			
	<p>Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.</p>	<p>All specified equipment is available and in working order, but some or all of it is in poor condition.</p>	<p>All specified equipment is available, in working order and in at least adequate condition.</p>	<p>All specified equipment is available and in good condition and working order.</p>

## 4 Entrance and exit

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### 4-1 Door and hinged panel retention systems

#### Requirements

	What the Transport Agency expects of you	How the Transport Agency will assess your performance
4.1.1	<b>Correct technical decisions</b>	
	<p>You thoroughly inspect all repairs to door and hinged panel retention systems and correctly determine whether the repairs comply with all Transport Agency requirements, taking into account all technical information including that provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect vehicles which you have certified</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect information you enter into the Transport Agency computer system.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
4.1.2	<b>Technical competence</b>	
	<p>You are competent in all technical aspects relating to repairs to door and hinged panel retention systems, including their compliance with <a href="#">Land Transport Rules</a>. This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to door and hinged panel retention systems</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to door and hinged panel retention systems and the assessment of repairs to door and hinged panel retention systems</li> <li>• Transport Agency guidelines relating to repairs to door and hinged panel retention systems</li> <li>• the operation of the equipment used for inspecting repairs to door and hinged panel retention systems.</li> </ul>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to repairs to door and hinged panel retention systems and the assessment of repairs to door and hinged panel retention systems</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The Transport Agency may administer a short test on door and hinged panel retention systems repairs and the assessment of repairs to door and hinged panel retention systems.</p>
4.1.3	<b>Technical equipment</b>	
	<p>You have:</p> <ul style="list-style-type: none"> <li>• a hand-held inspection lamp</li> <li>• a mirror</li> <li>• a tape measure.</li> <li>• assorted hand tools.</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The Transport Agency will inspect your technical equipment.</p>

## Scores

	<b>Score</b>
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	0	1	2	3
<b>4.1.1</b>	<b>Correct technical decisions</b>			
	<p>You do not thoroughly inspect all repairs to door and hinged panel retention systems or correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a side intrusion beam has been repaired without the specific permission of the manufacturers instructions, or</li> <li>• a hinge is not securely attached to both the vehicle body and the door.</li> </ul>	<p>You do not thoroughly inspect all repairs to door and hinged panel retention systems or correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance <b>may compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a door cannot be opened from the inside, or</li> <li>• a door and hinged panel retention system has been repaired, but there is no evidence that replacement components used meet the correct standards.</li> </ul>	<p>You do not thoroughly inspect all repairs to door and hinged panel retention systems or correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a door does not open or close easily, or</li> <li>• a door and hinged panel retention system has been repaired to the correct standard, but there is no documentation available to support it.</li> </ul>	<p>You thoroughly inspect all repairs to door and hinged panel retention systems and correctly determine whether the repairs comply with all Transport Agency requirements.</p>
<b>4.1.2</b>	<b>Technical competence</b>			
	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• little or no competence in the technical aspects relating to repairs to door and hinged panel retention systems, or</li> <li>• a level of competence that is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>significant gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to door and hinged panel retention systems, or</li> <li>• Transport Agency requirements</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• some competence in the technical aspects relating to repairs to door and hinged panel retention systems, or</li> <li>• a level of competence that <b>may compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>some gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to door and hinged panel retention systems, or</li> <li>• Transport Agency requirements</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• adequate competence in the technical aspects relating to repairs to door and hinged panel retention systems, or</li> <li>• a level of competence that is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>minor gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to door and hinged panel retention systems, or</li> <li>• Transport Agency requirements</li> </ul>	<p>You can demonstrate <b>comprehensive competence</b> in the technical aspects relating to repairs to door and hinged panel retention systems, including their compliance with Land Transport Rules.</p> <p>This means you can demonstrate <b>comprehensive knowledge</b> of, and skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to door and hinged panel retention systems, and</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to door and hinged panel retention systems, and</li> <li>• Transport Agency guidelines relating to</li> </ul>



	<p>(including <a href="#">VIRM</a> requirements) relating to repairs to door and hinged panel retention systems, or</p> <ul style="list-style-type: none"> <li>• Transport Agency guidelines relating to repairs to door and hinged panel retention systems, or</li> <li>• the operation of the equipment you use for inspecting repairs to door and hinged panel retention systems.</li> </ul>	<p>(including <a href="#">VIRM</a> requirements) relating to repairs to door and hinged panel retention systems, or</p> <ul style="list-style-type: none"> <li>• Transport Agency guidelines relating to repairs to door and hinged panel retention systems, or</li> <li>• the operation of the equipment you use for inspection repairs to door and hinged panel retention systems.</li> </ul>	<p>(including <a href="#">VIRM</a> requirements) relating to repairs to door and hinged panel retention systems, or</p> <ul style="list-style-type: none"> <li>• Transport Agency guidelines relating to repairs to door and hinged panel retention systems, or</li> <li>• the operation of the equipment you use for inspecting door and hinged panel retention systems.</li> </ul>	<p>repairs to door and hinged panel retention systems, and</p> <ul style="list-style-type: none"> <li>• the operation of the equipment you use for inspecting repairs to door and hinged panel retention systems.</li> </ul>
<b>4.1.3</b>	<b>Technical equipment</b>			
	Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.	All specified equipment is available and in working order, but some or all of it is in poor condition.	All specified equipment is available, in working order and at least adequate condition.	All specified equipment is available and in good condition and in working order.

## 5 Vehicle interior

### 5-1 Seats and seat anchorages

#### Requirements

	What the Transport Agency expects of you	How the Transport Agency will assess your performance
5.1.1	<b>Correct technical decisions</b>	
	<p>You thoroughly inspect all repairs to seats and seat anchorages and correctly determine whether the repairs comply with all Transport Agency requirements, taking into account all technical information including that provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect vehicles which you have certified</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect information you enter into the Transport Agency computer system.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
5.1.2	<b>Technical competence</b>	
	<p>You are competent in all technical aspects relating to seats and seat anchorages.</p> <p>This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to seats and seat anchorages</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to seats and seat anchorages and the assessment of repairs to seats and seat anchorages</li> <li>• Transport Agency guidelines relating to repairs to seats and seat anchorages</li> <li>• the operation of the equipment you use to inspect repairs to seats and seat anchorages.</li> </ul>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to repairs to seats and seat anchorages and the assessment of repairs to seats and seat anchorages</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The Transport Agency may administer a short test on repairs to seats and seat anchorages and the assessment of repairs to seats and seat anchorages.</p>
5.1.3	<b>Technical equipment</b>	
	<p>You have:</p> <ul style="list-style-type: none"> <li>• a hand-held inspection lamp</li> <li>• a mirror</li> <li>• a tape measure</li> <li>• assorted hand tools.</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The Transport Agency will inspect your technical equipment.</p>

## Scores

	Score
--	-------

	0	1	2	3
<b>5.1.1</b>	<b>Correct technical decisions</b>			
	<p>You do not thoroughly inspect all repairs to seats and seat anchorages and correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• damage, corrosion or poor repair has weakened the attachment of a seat to a seat anchorage.</li> </ul>	<p>You do not thoroughly inspect all repairs to seats and seat anchorages or correctly determine whether they comply with all Transport Agency requirements.</p> <p>The area of non-compliance <b>may compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a replacement seat is fitted to a modified OE seat anchorage.</li> </ul>	<p>You do not thoroughly inspect all repairs to seats and seat anchorages or correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a replacement seat has marginally affected the relationship between the seat, the seat occupant and the seatbelt anchorage.</li> </ul>	<p>You thoroughly inspect all repairs to seats and seat anchorages and correctly determine whether the repairs comply with all Transport Agency requirements.</p>
<b>5.1.2</b>	<b>Technical competence</b>			
	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• little or no competence in the technical aspects relating to repairs to seats and seat anchorages, or</li> <li>• a level of competence that is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>significant gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to seats and seat anchorages, or</li> <li>• Transport Agency requirements and guidelines (including <b>VIRM</b> requirements) relating to repairs to seats and seat anchorages, or</li> <li>• the operation of the equipment you use</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• some competence in the technical aspects relating to repairs to seats and seat anchorages, or</li> <li>• a level of competence that <b>may compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>some gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to seats and seat anchorages, or</li> <li>• Transport Agency requirements and guidelines (including <b>VIRM</b> requirements) relating to repairs to seats and seat anchorages, or</li> <li>• the operation of</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• adequate competence in the technical aspects relating to repairs to seats and seat anchorages, or</li> <li>• a level of competence that is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>minor gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to seats and seat anchorages, or</li> <li>• Transport Agency requirements and guidelines (including <b>VIRM</b> requirements) relating to repairs to seats and seat anchorages, or</li> <li>• the operation of the equipment you use</li> </ul>	<p>You can demonstrate <b>comprehensive competence</b> in the technical aspects relating to repairs to seats and seat anchorages.</p> <p>This means you can demonstrate <b>comprehensive knowledge</b> of, and skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to seats and seat anchorages, and</li> <li>• Transport Agency requirements (including <b>VIRM</b> requirements) relating to repairs to seats and seat anchorages, and</li> <li>• Transport Agency guidelines relating to seats and seat anchorages, and</li> <li>• the operation of the equipment you use for inspecting repairs to seats and seat</li> </ul>

	for inspecting repairs to seats and seat anchorages.	the equipment you use for inspecting repairs to seats and seat anchorages.	for inspecting repairs to seats and seat anchorages.	anchorages.
<b>5.1.3</b>	<b>Technical equipment</b>			
	Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.	All specified equipment is available and in working order, but some or all of it is in poor condition.	All specified equipment is available, in working order and in at least adequate condition.	All specified equipment is available and in good condition and working order.

## 5-2 Seatbelts and seatbelt anchorages

### Requirements

	What the Transport Agency expects of you	How the Transport Agency will assess your performance
5.2.1	<p><b>Correct technical decisions</b></p> <p>You thoroughly inspect all repairs to seatbelts and seatbelt anchorages and correctly determine whether that the repairs comply with all Transport Agency requirements, taking into account all technical information including that provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect vehicles which you have certified</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect information you enter into the Transport Agency computer system.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
5.2.2	<p><b>Technical competence</b></p> <p>You are competent in all technical aspects relating to repairs to seatbelts and seatbelt anchorages.</p> <p>This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to seatbelts and seatbelt anchorages</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating repairs to seatbelts and seatbelt anchorages and the assessment of repairs to seatbelts and seatbelt anchorages</li> <li>• Transport Agency guidelines relating to repairs to seatbelts and seatbelt anchorages</li> <li>• the operation of the equipment you use for inspecting repairs to seatbelts and seatbelt anchorages.</li> </ul>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to repairs to seatbelts and seatbelt anchorages and the assessment of repairs to seatbelts and seatbelt anchorages</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The Transport Agency may administer a short test on repairs to seatbelts and seatbelt anchorages and the assessment of repairs to seatbelts and seatbelt anchorages.</p>
5.2.3	<p><b>Technical equipment</b></p> <p>You have:</p> <ul style="list-style-type: none"> <li>• a hand-held inspection lamp</li> <li>• a mirror</li> <li>• a tape measure</li> <li>• assorted hand tools.</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The Transport Agency may inspect your technical equipment.</p>

## Scores

		Score			
		0	1	2	3
5.2.1	<b>Correct technical decisions</b>	<p>You do not thoroughly inspect all repairs to seatbelts and seatbelt anchorages and correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a seatbelt pretensioner has not been replaced after activation, or</li> <li>• a seatbelt that has been worn in a crash has not been replaced.</li> </ul>	<p>You do not thoroughly inspect all repairs to seatbelts and seatbelt anchorages and correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance <b>may compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a seatbelt buckle and tongue do not release easily.</li> </ul>	<p>You do not thoroughly inspect all repairs to seatbelts and seatbelt anchorages and correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a seatbelt of the wrong type for the seat position has been fitted.</li> </ul>	<p>You thoroughly inspect all repairs to seatbelts and seatbelt anchorages and correctly determine whether the repairs comply with all Transport Agency requirements.</p>
5.2.2	<b>Technical competence</b>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• little or no competence in the technical aspects relating to repairs to seatbelts and seatbelt anchorages, or</li> <li>• a level of competence that is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>significant gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to seatbelts and seatbelt anchorages, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• some competence in the technical aspects relating to repairs to seatbelts and seatbelt anchorages, or</li> <li>• a level of competence that <b>may compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>some gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to seatbelts and seatbelt anchorages, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to seatbelt</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• adequate competence in the technical aspects relating to repairs to seatbelts and seatbelt anchorages, or</li> <li>• a level of competence that is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>minor gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to seatbelts and seatbelt anchorages, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to</li> </ul>	<p>You can demonstrate <b>comprehensive competence</b> in the technical aspects relating to repairs to seatbelts and seatbelt anchorages.</p> <p>This means you can demonstrate <b>comprehensive knowledge</b> of, and skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to seatbelts and seatbelt anchorages, and</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to seatbelts and seatbelt anchorages, and</li> <li>• Transport Agency guidelines relating to seatbelts and seatbelt anchorages, and</li> </ul>

	seatbelts and seatbelt anchorages, or <ul style="list-style-type: none"> <li>• Transport Agency guidelines relating to repairs to seatbelts and seatbelt anchorages, or</li> <li>• the operation of the equipment you use for inspecting repairs to seatbelts and seatbelt anchorages.</li> </ul>	anchorages, or <ul style="list-style-type: none"> <li>• Transport Agency guidelines relating to repairs to seatbelts and seatbelt anchorages, or</li> <li>• the operation of the equipment you use for inspecting repairs to seatbelts and seatbelt anchorages.</li> </ul>	seatbelts and seatbelt anchorages, or <ul style="list-style-type: none"> <li>• Transport Agency guidelines relating to repairs to seatbelts and seatbelt anchorages, or</li> <li>• the operation of the equipment you use for inspecting repairs to seatbelts and seatbelt anchorages.</li> </ul>	<ul style="list-style-type: none"> <li>• the operation of the equipment you use for inspecting repairs to seatbelts and seatbelt anchorages.</li> </ul>
<b>5.2.3</b>	<b>Technical equipment</b>			
	Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.	All specified equipment is available and in working order, but some or all of it is in poor condition.	All specified equipment is available, in working order and in at least adequate condition.	All specified equipment is available and in good condition and working order.

### 5-3 Airbags

#### Requirements

	What the Transport Agency expects of you	How the Transport Agency will assess your performance
5.3.1	<b>Correct technical decisions</b>	
	<p>You thoroughly inspect all repairs that involve airbags and correctly determine whether the repairs comply with all Transport Agency requirements, taking into account all technical information including that provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect vehicles which you have certified</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect information you enter into the Transport Agency computer system.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
5.3.2	<b>Technical competence</b>	
	<p>You are competent in all technical aspects relating to repairs that involve airbags.</p> <p>This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs that involve airbags</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs that involve airbags and the assessment of repairs that involve airbags</li> <li>• Transport Agency guidelines relating to repairs to repairs that involve airbags</li> <li>• the operation of the equipment you use for inspecting repairs that involve airbags.</li> </ul>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to repairs that involve airbags and the assessment of repairs that involve airbags</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The Transport Agency may administer a short test on repairs to airbags and the assessment of repairs that involve airbags.</p>
5.3.3	<b>Technical equipment</b>	
	<p>You have:</p> <ul style="list-style-type: none"> <li>• a hand-held inspection lamp</li> <li>• assorted hand tools.</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The Transport Agency may inspect your technical equipment.</p>

## Scores

	Score			
	0	1	2	3



### 5.3.1 Correct technical decisions

You do not thoroughly inspect all repairs that involve airbags and correctly determine whether the repairs that involve airbags comply with all Transport Agency requirements.

The area of non-compliance is **likely to compromise** the safety of vehicle occupants or other road users.

For example:

- an airbag that failed to deploy when involved in a crash above the deployment threshold has not been replaced, or
- an OE airbag warning light has been removed from a vehicle fitted with airbags, or
- a salvaged airbag, which has incomplete documentation has been fitted.

You do not thoroughly inspect all repairs that involve airbags and correctly determine whether the repairs that involve airbags comply with all Transport Agency requirements.

The area of non-compliance **may compromise** the safety of vehicle occupants or other road users.

For example:

- a diagnostic report has been completed by someone other than the manufacturer or an approved representative.

You do not thoroughly inspect all repairs that involve airbags and correctly determine whether the repairs that involve airbags comply with all Transport Agency requirements.

The area of non-compliance is **unlikely to compromise** the safety of vehicle occupants or other road users.

For example:

- a vehicle has not been low volume vehicle certified when the airbag has been removed and the vehicle is 14 years or older.

You thoroughly inspect all repairs that involve airbags and correctly determine whether the repairs that involve airbags comply with all Transport Agency requirements.

### 5.3.2 Technical competence

You demonstrate:

- little or no competence in the technical aspects relating to repairs that involve airbags, or
- a level of competence that is **likely to compromise** the safety of vehicle occupants or other road users.

This means there are **significant gaps in your knowledge** of, or skills in:

- the assessment of repairs that involve airbags, or
- Transport Agency requirements

You demonstrate:

- some competence in the technical aspects relating to repairs that involve airbags, or
- a level of competence that **may compromise** the safety of vehicle occupants or other road users.

This means there are **some gaps in your knowledge** of, or skills in:

- the assessment of repairs that involve airbags, or
- Transport Agency requirements (including [VIRM](#) requirements)

You demonstrate:

- adequate competence in the technical aspects relating to repairs that involve airbags, or
- a level of competence that is **unlikely to compromise** the safety of vehicle occupants or other road users.

This means there are **minor gaps in your knowledge** of, or skills in:

- the assessment of repairs that involve airbags, or
- Transport Agency requirements

You can demonstrate **comprehensive competence** in the technical aspects relating to repairs that involve airbags.

This means you can demonstrate **comprehensive knowledge** of, and skills in:

- the assessment of repairs that involve airbags, and
- Transport Agency requirements (including [VIRM](#) requirements) relating to repairs that involve airbags, and
- Transport Agency guidelines relating

	<p>(including <a href="#">VIRM</a> requirements) relating to repairs that involve airbags, or</p> <ul style="list-style-type: none"> <li>• Transport Agency guidelines relating to repairs that involve airbags, or</li> <li>• the operation of the equipment you use for inspecting repairs that involve airbags.</li> </ul>	<p>relating to repairs that involve airbags, or</p> <ul style="list-style-type: none"> <li>• Transport Agency guidelines relating to repairs that involve airbags, or</li> <li>• the operation of the equipment you use for inspecting repairs that involve airbags.</li> </ul>	<p>(including <a href="#">VIRM</a> requirements) relating to repairs that involve airbags, or</p> <ul style="list-style-type: none"> <li>• Transport Agency guidelines relating to repairs that involve airbags, or</li> <li>• the operation of the equipment you use for inspecting repairs that involve airbags.</li> </ul>	<p>to repairs that involve airbags, and</p> <ul style="list-style-type: none"> <li>• the operation of the equipment you use for inspecting repairs that involve airbags.</li> </ul>
<b>5.3.3</b>	<b>Technical equipment</b>			
	<p>Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.</p>	<p>All specified equipment is available and in working order, but some or all of it is in poor condition.</p>	<p>All specified equipment is available, in working order and in at least adequate condition.</p>	<p>All specified equipment is available and in good condition and working order.</p>

## 5-4 Interior impact

### Requirements

	What the Transport Agency expects of you	How the Transport Agency will assess your performance
5.4.1	<b>Correct technical decisions</b>	
	<p>You thoroughly inspect all repairs that involve interior fittings, surfaces and controls and correctly determine whether the repairs comply with all Transport Agency requirements, taking into account all technical information including that provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect vehicles which you have certified</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect information you enter into the Transport Agency computer system.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
5.4.2	<b>Technical competence</b>	
	<p>You are competent in all technical aspects relating to repairs that involve interior fittings, surfaces and controls.</p> <p>This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs that involve interior fittings, surfaces and controls</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs that involve interior fittings, surfaces and controls and the assessment of repairs that involve interior fittings, surfaces and controls</li> <li>• Transport Agency guidelines relating to repairs that involve interior fittings, surfaces and controls</li> <li>• the operation of the equipment you use for inspecting repairs that involve interior fittings, surfaces and controls.</li> </ul>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to repairs that involve interior fittings, surfaces and controls and the assessment of repairs that involve interior fittings, surfaces and controls</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The Transport Agency may administer a short test on repairs to interior fittings, surfaces and controls and the assessment of repairs to interior fittings, surfaces and controls.</p>
5.4.3	<b>Technical equipment</b>	
	<p>You have:</p> <ul style="list-style-type: none"> <li>• a hand-held inspection lamp</li> <li>• assorted hand tools.</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The Transport Agency may inspect your technical equipment.</p>

## Scores

	Score			
	0	1	2	3
5.4.1	<b>Correct technical decisions</b>			

<p>You do not thoroughly inspect all repairs that involve interior fittings, surfaces and controls and correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a sharp edge or point is present in front of a seated occupant that may be contacted in the event of a crash, or</li> <li>• the impact absorbent foam in front of a seated occupant that may be contacted in the event of a crash, has not been replaced when it has been damaged.</li> </ul>	<p>You do not thoroughly inspect all repairs that involve interior fittings, surfaces and controls and correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance <b>may compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• the impact absorbent foam in front of a seated occupant is damaged and may be contacted in the event of a crash.</li> </ul>	<p>You do not thoroughly inspect all repairs that involve interior fittings, surfaces and controls and correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a sharp edge or point is present in front of a seated occupant but it is unlikely to be contacted in the event of a crash, or</li> <li>• the impact absorbent foam in front of a seated occupant is damaged but it is unlikely to be contacted in the event of a crash.</li> </ul>	<p>You thoroughly inspect all repairs that involve interior fittings, surfaces and controls and correctly determine whether the repairs comply with all Transport Agency requirements.</p>
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**5.4.2 Technical competence**

<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• little or no competence in the technical aspects relating to repairs that involve interior fittings, surfaces and controls, or</li> <li>• a level of competence that is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>significant gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs that involve interior fittings, surfaces and controls, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a>)</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• some competence in the technical aspects relating to repairs that involve interior fittings, surfaces and controls, or</li> <li>• a level of competence that <b>may compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>some gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs that involve interior fittings, surfaces and controls, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a>)</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• adequate competence in the technical aspects relating to repairs that involve interior fittings, surfaces and controls, or</li> <li>• a level of competence that is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>minor gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs that involve interior fittings, surfaces and controls, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a>)</li> </ul>	<p>You can demonstrate <b>comprehensive competence</b> in the technical aspects relating to repairs that involve interior fittings, surfaces and controls.</p> <p>This means you can demonstrate <b>comprehensive knowledge</b> of, and skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs that involve interior fittings, surfaces and controls, and</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a>) relating to repairs that involve interior fittings, surfaces and controls, and</li> <li>• Transport Agency guidelines relating</li> </ul>
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	<p>requirements) relating to repairs that involve interior fittings, surfaces and controls, or</p> <ul style="list-style-type: none"> <li>• Transport Agency guidelines relating to repairs that involve interior fittings, surfaces and controls, or</li> <li>• the operation of the equipment you use for inspecting repairs that involve interior fittings, surfaces and controls.</li> </ul>	<p>relating to repairs that involve interior fittings, surfaces and controls, or</p> <ul style="list-style-type: none"> <li>• Transport Agency guidelines relating to repairs that involve interior fittings, surfaces and controls, or</li> <li>• the operation of the equipment you use for inspecting repairs that involve interior fittings, surfaces and controls.</li> </ul>	<p>requirements) relating to repairs that involve interior fittings, surfaces and controls, or</p> <ul style="list-style-type: none"> <li>• Transport Agency guidelines relating to repairs that involve interior fittings, surfaces and controls, or</li> <li>• the operation of the equipment you use for inspecting repairs that involve interior fittings, surfaces and controls.</li> </ul>	<p>to repairs that involve interior fittings, surfaces and controls, and</p> <ul style="list-style-type: none"> <li>• the operation of the equipment you use for inspecting repairs that involve interior fittings, surfaces and controls.</li> </ul>
<b>5.4.3</b>	<b>Technical equipment</b>			
	<p>Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.</p>	<p>All specified equipment is available and in working order, but some or all of it is in poor condition.</p>	<p>All specified equipment is available, in working order and in at least adequate condition.</p>	<p>All specified equipment is available and in good condition and working order.</p>

## 6 Brakes

### 6-1 Service brakes and park brakes

#### Requirements

	What the Transport Agency expects of you	How the Transport Agency will assess your performance
6.1.1	<b>Correct technical decisions</b>	
	<p>You thoroughly inspect all repairs to service and park brakes and correctly determine whether the repairs comply with all Transport Agency requirements, taking into account all technical information including that provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect vehicles which you have certified</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect information you enter into the Transport Agency computer system.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
6.1.2	<b>Technical competence</b>	
	<p>You are competent in all technical aspects relating repairs to service and park brakes.</p> <p>This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to service and park brakes</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to service and park brakes and the assessment of repairs to service and park brakes</li> <li>• Transport Agency guidelines relating to repairs to service and park brakes</li> <li>• the operation of the equipment you use for inspecting repairs to service and park brakes.</li> </ul>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to repairs to service and park brakes and the assessment of repairs to service and park brakes</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The Transport Agency may administer a short test on the assessment of repairs to service and park brakes.</p>
6.1.3	<b>Technical equipment</b>	
	<p>You have:</p> <ul style="list-style-type: none"> <li>• a hand-held inspection lamp</li> <li>• a tape measure</li> <li>• assorted hand tools.</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The Transport Agency will inspect your technical equipment.</p>

## Scores

	Score			
	0	1	2	3

<p>6.1.1</p>	<p><b>Correct technical decisions</b></p>			
<p>You do not thoroughly inspect all repairs to service and park brakes and correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a brake fluid sample shows signs of dirt or contamination, or</li> <li>• a brake drum or a brake disc is fractured or otherwise damaged, seriously compromising the ability to safely brake the vehicle.</li> </ul>	<p>You do not thoroughly inspect all repairs to service and park brakes and correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance <b>may compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a brake pipe has been partially crushed</li> <li>• a brake pipe has been routed incorrectly too close to the vehicles exhaust system.</li> </ul>	<p>You do not thoroughly inspect all repairs to service and park brakes and correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• the brake pipes have not been secured in all the manufacturers original mounting points.</li> </ul>	<p>You thoroughly inspect all repairs to service and park brakes and correctly determine whether the repairs comply with all Transport Agency requirements.</p>	
<p>6.1.2 <b>Technical competence</b></p>				
<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• little or no competence in the technical aspects relating to repairs to service and park brakes, or</li> <li>• a level of competence that is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>significant gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to service and park brakes, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to service and park brakes, or</li> <li>• Transport Agency</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• some competence in the technical aspects relating to repairs to service and park brakes, or</li> <li>• a level of competence that <b>may compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>some gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to service and park brakes, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to service and park brakes, or</li> <li>• Transport Agency guidelines relating to repairs to service</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• adequate competence in the technical aspects relating to repairs to service and park brakes, or</li> <li>• a level of competence that is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>minor gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to service and park brakes, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to service and park brakes, or</li> <li>• Transport Agency</li> </ul>	<p>You can demonstrate <b>comprehensive competence</b> in the technical aspects relating to repairs to service and park brakes.</p> <p>This means you can demonstrate <b>comprehensive knowledge</b> of, and skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to service and park brakes, and</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to service and park brakes, and</li> <li>• Transport Agency guidelines relating to repairs to service and park brakes, and</li> <li>• the operation of the equipment you</li> </ul>	

	<p>guidelines relating to repairs to service and park brakes, or</p> <ul style="list-style-type: none"> <li>the operation of the equipment you use for inspecting repairs to service and park brakes.</li> </ul>	<p>and park brakes, or</p> <ul style="list-style-type: none"> <li>the operation of the equipment you use for inspecting repairs to service and park brakes.</li> </ul>	<p>guidelines relating to repairs to service and park brakes, or</p> <ul style="list-style-type: none"> <li>the operation of the equipment you use for inspecting repairs to service and park brakes.</li> </ul>	<p>use for inspecting repairs to service and park brakes.</p>
<b>6.1.3</b>	<b>Technical equipment</b>			
	<p>Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.</p>	<p>All specified equipment is available and in working order, but some or all of it is in poor condition.</p>	<p>All specified equipment is available, in working order and in at least adequate condition.</p>	<p>All specified equipment is available and in good condition and working order.</p>

## 7 Steering

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### 7-1 Steering and suspension systems

#### Requirements



	What the Transport Agency expects of you	How the Transport Agency will assess your performance
7.1.1	<b>Correct technical decisions</b>	
	<p>You thoroughly inspect all repairs to steering and suspension systems and correctly determine whether the repairs comply with all Transport Agency requirements, taking into account technical information provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect vehicles which you have certified</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect information you enter into the Transport Agency computer system.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
7.1.2	<b>Technical competence</b>	
	<p>You are competent in all technical aspects relating to repairs to steering and suspension systems.</p> <p>This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to steering and suspension systems</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to steering and suspension systems and the assessment of repairs to steering and suspension systems</li> <li>• Transport Agency guidelines relating to repairs to steering and suspension systems</li> <li>• the operation of the equipment you use for inspecting repairs to steering and suspension systems.</li> </ul>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to repairs to steering and suspension systems and the assessment of repairs to steering and suspension systems</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The Transport Agency may administer a short test on repairs to steering and suspension systems and the assessment of repairs to steering and suspension systems.</p>
7.1.3	<b>Technical equipment</b>	
	<p>You have:</p> <ul style="list-style-type: none"> <li>• a hand-held inspection lamp</li> <li>• assorted hand tools.</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The Transport Agency will inspect your technical equipment.</p>

## Scores

	Score			
	0	1	2	3

7.1.1	<b>Correct technical decisions</b>			
<p>You do not thoroughly inspect all repairs to steering and suspension systems and correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a damaged steering or suspension component has not been replaced, or</li> <li>• a steering arm shows signs of heating or welding as part of the repair.</li> </ul>	<p>You do not thoroughly inspect all repairs to steering and suspension systems and correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance <b>may compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• steering components have not been replaced using new bolts, or</li> <li>• a non-destructive test has not been performed when required.</li> </ul>	<p>You do not thoroughly inspect all repairs to steering and suspension systems and correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a lock-stop is damaged or loose, or</li> <li>• a suspension component does not operate smoothly.</li> </ul>	<p>You thoroughly inspect all repairs to steering and suspension systems and correctly determine whether the repairs comply with all Transport Agency requirements.</p>	
7.1.2	<b>Technical competence</b>			
<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• little or no competence in the technical aspects relating to repairs to steering and suspension systems, or</li> <li>• a level of competence that is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>significant gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to steering and suspension systems, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to steering and suspension systems, or</li> <li>• Transport Agency</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• some competence in the technical aspects relating to repairs to steering and suspension systems, or</li> <li>• a level of competence that <b>may compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>some gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to steering and suspension systems, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to steering and suspension systems, or</li> <li>• Transport Agency guidelines relating to repairs to</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• adequate competence in the technical aspects relating to repairs to steering and suspension systems, or</li> <li>• a level of competence that is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>minor gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to steering and suspension systems, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to steering and suspension systems, or</li> <li>• Transport Agency</li> </ul>	<p>You can demonstrate <b>comprehensive competence</b> in the technical aspects relating to repairs to steering and suspension systems.</p> <p>This means you can demonstrate <b>comprehensive knowledge</b> of, and skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to steering and suspension systems, and</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to steering and suspension systems, and</li> <li>• Transport Agency guidelines relating to repairs to steering and suspension systems, and</li> <li>• the operation of the equipment you use for inspecting</li> </ul>	

	<p>guidelines relating to repairs to steering and suspension systems, or</p> <ul style="list-style-type: none"> <li>the operation of the equipment you use for inspecting repairs to steering and suspension systems.</li> </ul>	<p>steering and suspension systems, or</p> <ul style="list-style-type: none"> <li>the operation of the equipment you use for inspecting repairs to steering and suspension systems.</li> </ul>	<p>guidelines relating to repairs to steering and suspension systems, or</p> <ul style="list-style-type: none"> <li>the operation of the equipment you use for inspecting repairs to steering and suspension systems.</li> </ul>	<p>repairs to steering and suspension systems.</p>
<b>7.1.3</b>	<b>Technical equipment</b>			
	<p>Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.</p>	<p>All specified equipment is available and in working order, but some or all of it is in poor condition.</p>	<p>All specified equipment is available, in working order and in at least adequate condition.</p>	<p>All specified equipment is available and in good condition and working order.</p>

## 8 Measurements

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### 8-1 Three-dimensional chassis measurements

#### Requirements

	What the Transport Agency expects of you	How the Transport Agency will assess your performance
8.1.1	<b>Correct technical decisions</b>	
	<p>You thoroughly inspect three-dimensional chassis measurements and correctly determine whether the measurements comply with all Transport Agency requirements, taking into account technical information provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect vehicles which you have certified</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect information you enter into the Transport Agency computer system.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
8.1.2	<b>Technical competence</b>	
	<p>You are competent in all technical aspects relating to three-dimensional chassis measurements.</p> <p>This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of three-dimensional chassis measurements</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to three-dimensional chassis measurements and the assessment of three-dimensional chassis measurements</li> <li>• Transport Agency guidelines relating to three-dimensional chassis measurements</li> <li>• the operation of the equipment you use for capturing three-dimensional chassis measurements.</li> </ul>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to vehicle brakes and the assessment of service brakes and park brakes</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The Transport Agency may administer a short test on the assessment of the three-dimensional chassis measurements.</p>
8.1.3	<b>Technical equipment</b>	
	<p>You have:</p> <ul style="list-style-type: none"> <li>• a trammel bar</li> <li>• a tape measure</li> <li>• assorted hand tools.</li> </ul> <p>You have or have access to:</p> <ul style="list-style-type: none"> <li>• a currently calibrated three-dimensional chassis measurement machine.</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The Transport Agency will inspect your technical equipment.</p>

## Scores

	Score			
	0	1	2	3
<b>8.1.1 Correct technical decisions</b>	<p>You do not thoroughly inspect three-dimensional chassis measurements and correctly determine whether they comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>the chassis measurement readings are outside the tolerance of the manufacturers instructions.</li> </ul>	<p>You do not thoroughly inspect all three-dimensional chassis measurements and correctly determine whether they comply with all Transport Agency requirements.</p> <p>The area of non-compliance <b>may compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>the chassis measurement readings have been taken by a technician whose qualifications are unknown, or</li> <li>inadequate measurements have been taken to determine that the vehicle is within measurement specifications.</li> </ul>	<p>You do not thoroughly inspect all three-dimensional chassis measurements and correctly determine whether they comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>the actual measurements have not been recorded.</li> </ul>	<p>You thoroughly inspect all three-dimensional chassis measurements and correctly determine whether they comply with all Transport Agency requirements.</p>
<b>8.1.2 Technical competence</b>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>little or no competence in the technical aspects relating to three-dimensional chassis measurements, or</li> <li>a level of competence that is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>significant gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>the assessment of three-dimensional</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>some competence in the technical aspects relating to three-dimensional chassis measurements, or</li> <li>a level of competence that <b>may compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>some gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>the assessment of three-dimensional chassis measurements, or</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>adequate competence in the technical aspects relating to three-dimensional chassis measurements, or</li> <li>a level of competence that is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>minor gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>the assessment of three-dimensional</li> </ul>	<p>You can demonstrate <b>comprehensive competence</b> in the technical aspects relating to three-dimensional chassis measurements.</p> <p>This means you can demonstrate <b>comprehensive knowledge</b> of, and skills in:</p> <ul style="list-style-type: none"> <li>the assessment of three-dimensional chassis measurements, and</li> <li>Transport Agency requirements (including <a href="#">VIRM</a> requirements)</li> </ul>

	<p>chassis measurements, or</p> <ul style="list-style-type: none"> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to three-dimensional chassis measurements, or</li> <li>• Transport Agency guidelines relating to three-dimensional chassis measurements, or</li> <li>• the operation of the equipment you use for capturing three-dimensional chassis measurements.</li> </ul>	<ul style="list-style-type: none"> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to three-dimensional chassis measurements, or</li> <li>• Transport Agency guidelines relating to three-dimensional chassis measurements, or</li> <li>• the operation of the equipment you use for capturing three-dimensional chassis measurements.</li> </ul>	<p>chassis measurements, or</p> <ul style="list-style-type: none"> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to three-dimensional chassis measurements, or</li> <li>• Transport Agency guidelines relating to three-dimensional chassis measurements, or</li> <li>• the operation of the equipment you use for capturing three-dimensional chassis measurements.</li> </ul>	<p>relating to three-dimensional chassis measurements, and</p> <ul style="list-style-type: none"> <li>• Transport Agency guidelines relating to three-dimensional chassis measurements, and</li> <li>• the operation of the equipment you use for capturing three-dimensional chassis measurements.</li> </ul>
<b>8.1.3</b>	<b>Technical equipment</b>			
	<p>Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.</p>	<p>All specified equipment is available and in working order, but some or all of it is in poor condition.</p>	<p>All specified equipment is available, in working order and in at least adequate condition.</p>	<p>All specified equipment is available and in good condition and working order.</p>

## 8-2 Four-wheel alignment measurements

### Requirements

	What the Transport Agency expects of you	How the Transport Agency will assess your performance
8.2.1	<b>Correct technical decisions</b>	
	<p>You thoroughly evaluate four-wheel alignment measurements and correctly determine whether the measurements comply with all Transport Agency requirements, taking into account technical information provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect vehicles which you have certified</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect information you enter into the Transport Agency computer system.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
8.2.2	<b>Technical competence</b>	
	<p>You are competent in all technical aspects relating to four-wheel alignment measurements.</p> <p>This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of four-wheel alignment measurements</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to four-wheel alignment measurements and the assessment of four-wheel alignment measurements</li> <li>• Transport Agency guidelines relating to four-wheel alignment measurements</li> <li>• the operation of the equipment you use for capturing four-wheel alignment measurements.</li> </ul>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to four-wheel alignment measurements and the assessment of four-wheel alignment measurements</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The Transport Agency may administer a short test on the assessment of four-wheel alignment measurements.</p>
8.2.3	<b>Technical equipment</b>	
	<p>You have:</p> <ul style="list-style-type: none"> <li>• assorted hand tools.</li> </ul> <p>You have or have access to:</p> <ul style="list-style-type: none"> <li>• a four-wheel alignment machine.</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The Transport Agency will inspect your technical equipment.</p>

## Scores

	Score			
	0	1	2	3

<p><b>8.2.1</b></p>	<p><b>Correct technical decisions</b></p>			
<p>You do not thoroughly inspect four-wheel alignment measurements and correctly determine whether the measurements comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>the wheel alignment measurements are outside the tolerance of the manufacturers instructions.</li> </ul>	<p>You do not thoroughly inspect four-wheel alignment measurements and correctly determine whether the measurements comply with all Transport Agency requirements.</p> <p>The area of non-compliance <b>may compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>inadequate measurements have been taken to determine that the vehicle is within measurement specifications.</li> </ul>	<p>You do not thoroughly inspect four-wheel alignment measurements and correctly determine whether the measurements comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>the actual measurements have not been recorded.</li> </ul>	<p>You thoroughly inspect four-wheel alignment measurements and correctly determine whether the measurements comply with all Transport Agency requirements.</p>	
<p><b>8.2.2</b></p>	<p><b>Technical competence</b></p>			
<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>little or no competence in the technical aspects relating to four-wheel alignment measurements, or</li> <li>a level of competence that is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>significant gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>the assessment of four-wheel alignment measurements, or</li> <li>Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to four-wheel alignment measurements, or</li> <li>Transport Agency guidelines relating to four-wheel alignment measurements, or</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>some competence in the technical aspects relating to four-wheel alignment measurements, or</li> <li>a level of competence that <b>may compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>some gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>the assessment of four-wheel alignment measurements, or</li> <li>Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to four-wheel alignment measurements, or</li> <li>Transport Agency guidelines relating to four-wheel alignment measurements, or</li> <li>the operation of the</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>adequate competence in the technical aspects relating to four-wheel alignment measurements, or</li> <li>a level of competence that is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>minor gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>the assessment of four-wheel alignment measurements, or</li> <li>Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to four-wheel alignment measurements, or</li> <li>Transport Agency guidelines relating to four-wheel alignment measurements, or</li> </ul>	<p>You can demonstrate <b>comprehensive competence</b> in the technical aspects relating to four-wheel alignment measurements.</p> <p>This means you can demonstrate <b>comprehensive knowledge</b> of, and skills in:</p> <ul style="list-style-type: none"> <li>the assessment of four-wheel alignment measurements, and</li> <li>Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to four-wheel alignment measurements, and</li> <li>Transport Agency guidelines relating to four-wheel alignment measurements, and</li> <li>the operation of the equipment you use for capturing</li> </ul>	



	<ul style="list-style-type: none"> <li>the operation of the equipment you use for capturing four-wheel alignment measurements.</li> </ul>	equipment you use for capturing four-wheel alignment measurements.	<ul style="list-style-type: none"> <li>the operation of the equipment you use for capturing four-wheel alignment measurements.</li> </ul>	four-wheel alignment measurements.
<b>8.2.3</b>	<b>Technical equipment</b>			
	Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.	All specified equipment is available and in working order, but some or all of it is in poor condition.	All specified equipment is available, in working order and in at least adequate condition.	All specified equipment is available and in good condition and working order.

## 9 General repairs

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### 9-1 Water damage

#### Requirements

	What the Transport Agency expects of you	How the Transport Agency will assess your performance
9.1.1	<b>Correct technical decisions</b>	
	<p>You thoroughly inspect all repairs to water damaged vehicles and correctly determine whether they comply with all Transport Agency requirements, taking into account technical information provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect vehicles which you have certified</li> <li>• inspect inspection and certification documents you use and complete.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
9.1.2	<b>Technical competence</b>	
	<p>You are competent in all technical aspects relating to water damaged vehicles.</p> <p>This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to water damaged vehicles</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to water damaged vehicles and the assessment of repairs to water damaged vehicles</li> <li>• Transport Agency guidelines relating to repairs to water damaged vehicles</li> <li>• the operation of the equipment you use for inspecting repairs to water damaged vehicles.</li> </ul>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to repairs to water damaged vehicles and the assessment of repairs to water damaged vehicles</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The Transport Agency may administer a short test on repairs to water damaged vehicles and the assessment of repairs to water damaged vehicles.</p>
9.1.3	<b>Technical equipment</b>	
	<p>You have:</p> <ul style="list-style-type: none"> <li>• a hand-held inspection lamp</li> <li>• assorted hand tools.</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The Transport Agency will inspect your technical equipment.</p>

## Scores

	Score			
	0	1	2	3
9.1.1	<b>Correct technical decisions</b>			
	You do not thoroughly	You do not thoroughly	You do not thoroughly	You thoroughly inspect all

<p>inspect all repairs to water damaged vehicles and correctly determine whether they comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• an airbag has not been replaced, or</li> <li>• the brake fluid has not been changed.</li> </ul>	<p>inspect all repairs to water damaged vehicles and correctly determine whether they comply with all Transport Agency requirements.</p> <p>The area of non-compliance <b>may compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• the vehicle has not been treated as though it has been fully immersed.</li> </ul>	<p>inspect all repairs to water damaged vehicles and correctly determine whether they comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• corrosion protection has not been reinstated, or</li> <li>• a tail lamp assembly has been retained but not stripped and inspected.</li> </ul>	<p>repairs to water damaged vehicles and correctly determine whether the repairs comply with all Transport Agency requirements.</p>
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**9.1.2 Technical competence**

<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• little or no competence in the technical aspects relating to repairs to water damaged vehicles, or</li> <li>• a level of competence that is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>significant gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to water damaged vehicles, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to water damaged vehicles, or</li> <li>• Transport Agency guidelines relating to repairs to water damaged vehicles, or</li> <li>• the operation of the equipment you use for inspecting</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• some competence in the technical aspects relating to repairs to water damaged vehicles, or</li> <li>• a level of competence that <b>may compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>some gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to water damaged vehicles, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to water damaged vehicles, or</li> <li>• Transport Agency guidelines relating to repairs to water damaged vehicles, or</li> <li>• the operation of the equipment you use for inspecting water damaged vehicles.</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• adequate competence in the technical aspects relating to repairs to water damaged vehicles, or</li> <li>• a level of competence that is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>minor gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to water damaged vehicles, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to water damaged vehicles, or</li> <li>• Transport Agency guidelines relating to repairs to water damaged vehicles, or</li> <li>• the operation of the equipment you use for inspecting</li> </ul>	<p>You can demonstrate <b>comprehensive competence</b> in the technical aspects relating to repairs to water damaged vehicles.</p> <p>This means you can demonstrate <b>comprehensive knowledge</b> of, and skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to water damaged vehicles, and</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to water damaged vehicles, and</li> <li>• Transport Agency guidelines relating to repairs to water damaged vehicles, and</li> <li>• the operation of the equipment you use for inspecting repairs to water damaged vehicles.</li> </ul>
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	repairs to water damaged vehicles.		repairs to water damaged vehicles.	
<b>9.1.3</b>	<b>Technical equipment</b>			
	Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.	All specified equipment is available and in working order, but some or all of it is in poor condition.	All specified equipment is available, in working order and in at least adequate condition.	All specified equipment is available and in good condition and working order.

## 9-2 Welding

### Requirements

	What the Transport Agency expects of you	How the Transport Agency will assess your performance
9.2.1	<b>Correct technical decisions</b>	
	<p>You thoroughly inspect all welding completed as part of the repair and correctly determine whether the welding complies with all Transport Agency requirements, taking into account technical information provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect vehicles which you have certified</li> <li>• inspect inspection and certification documents you use and complete.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
9.2.2	<b>Technical competence</b>	
	<p>You are competent in all technical aspects relating to welding.</p> <p>This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of welded repairs</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to welded repairs and the assessment of welded repairs</li> <li>• Transport Agency guidelines relating to welded repairs</li> <li>• the operation of the equipment you use for inspecting welded repairs.</li> </ul>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to welded repairs and the assessment of welded repairs</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The Transport Agency may administer a short test on welded repairs and the assessment of welded repairs.</p>
9.2.3	<b>Technical equipment</b>	
	<p>You have:</p> <ul style="list-style-type: none"> <li>• a hand-held inspection lamp</li> <li>• assorted hand tools</li> <li>• a tape measure.</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The Transport Agency will inspect your technical equipment.</p>

## Scores

	Score			
	0	1	2	3
9.2.1	<b>Correct technical decisions</b>			

<p>You do not thoroughly inspect all welded repairs and correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a joint has been brazed when the manufacturer does not specifically permit this method, or</li> <li>• the welding is of a poor quality, eg the weld has poor penetration, undercut or porosity.</li> </ul>	<p>You do not thoroughly inspect all welded repairs and correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance <b>may compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• replacement plug welds are located in the original spot weld locations, or</li> <li>• incorrect welding wire has been used.</li> </ul>	<p>You do not thoroughly inspect all welded repairs and correctly determine whether they comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a weld through primer has not been used.</li> </ul>	<p>You thoroughly inspect all welded repairs and correctly determine whether the repairs comply with all Transport Agency requirements.</p>
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<p><b>9.2.2 Technical competence</b></p>			
<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• little or no competence in the technical aspects relating to welded repairs, or</li> <li>• a level of competence that is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>significant gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of welded repairs, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to welded repairs, or</li> <li>• Transport Agency guidelines relating to welded repairs, or</li> <li>• the operation of the equipment you use for inspecting welded repairs.</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• some competence in the technical aspects relating to welded repairs, or</li> <li>• a level of competence that <b>may compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>some gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of welded repairs, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to welded repairs, or</li> <li>• Transport Agency guidelines relating to welded repairs, or</li> <li>• the operation of the equipment you use for inspecting welded repairs.</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• adequate competence in the technical aspects relating to welded repairs, or</li> <li>• a level of competence that is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>minor gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of welded repairs, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to welded repairs, or</li> <li>• Transport Agency guidelines relating to welded repairs, or</li> <li>• the operation of the equipment you use for inspecting welded repairs.</li> </ul>	<p>You can demonstrate <b>comprehensive competence</b> in the technical aspects relating to welded repairs.</p> <p>This means you can demonstrate <b>comprehensive knowledge</b> of, and skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of welded repairs, and</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to welded repairs, and</li> <li>• Transport Agency guidelines relating to welded repairs, and</li> <li>• the operation of the equipment you use for inspecting welded repairs.</li> </ul>

<b>9.2.3</b>	<b>Technical equipment</b>			
	Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.	All specified equipment is available and in working order, but some or all of it is in poor condition.	All specified equipment is available, in working order and in at least adequate condition.	All specified equipment is available and in good condition and working order.

### **9-3 Replacement components**

#### **Requirements**

	What the Transport Agency expects of you	How the Transport Agency will assess your performance
9.3.1	<b>Correct technical decisions</b>	
	<p>You thoroughly inspect all replacement components used as part of the repair and correctly determine that the replacement components comply with all Transport Agency requirements, taking into account technical information provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect vehicles which you have certified</li> <li>• inspect inspection and certification documents you use and complete.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
9.3.2	<b>Technical competence</b>	
	<p>You are competent in all technical aspects relating to replacement components.</p> <p>This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of replacement components</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to replacement components and the assessment of replacement components</li> <li>• Transport Agency guidelines relating to replacement components</li> <li>• the operation of the equipment you use for inspecting replacement components.</li> </ul>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to replacement components and the assessment of replacement components</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The Transport Agency may administer a short test on replacement components and the assessment of replacement components.</p>
9.3.3	<b>Technical equipment</b>	
	<p>You have:</p> <ul style="list-style-type: none"> <li>• a hand-held inspection lamp</li> <li>• assorted hand tools.</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The Transport Agency will inspect your technical equipment.</p>

## Scores

	Score			
	0	1	2	3



<p><b>9.3.1</b></p>	<p><b>Correct technical decisions</b></p>			
<p>You do not thoroughly inspect all replacement components and correctly determine whether they comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a replacement component does not meet the same specifications as the original part, or</li> <li>• a replacement component does not comply with an approved standard when required.</li> </ul>	<p>You do not thoroughly inspect all replacement components and correctly determine whether they comply with all Transport Agency requirements.</p> <p>The area of non-compliance <b>may compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• there is not evidence of the origin of a replacement component.</li> </ul>	<p>You do not thoroughly inspect all replacement components and correctly determine whether they comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• there is incomplete or inadequate evidence of the origin and history of a replacement component.</li> </ul>	<p>You thoroughly inspect all replacement components and correctly determine whether they comply with all Transport Agency requirements.</p>	
<p><b>9.3.2</b></p>	<p><b>Technical competence</b></p>			
<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• little or no competence in the technical aspects relating to replacement components, or</li> <li>• a level of competence that is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>significant gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of replacement components, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to replacement components, or</li> <li>• Transport Agency guidelines relating to replacement components, or</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• some competence in the technical aspects relating to replacement components, or</li> <li>• a level of competence that <b>may compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>some gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of replacement components, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to replacement components, or</li> <li>• Transport Agency guidelines relating to replacement components, or</li> <li>• the operation of the equipment you use</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• adequate competence in the technical aspects relating to replacement components, or</li> <li>• a level of competence that is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>minor gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of replacement components, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to replacement components, or</li> <li>• Transport Agency guidelines relating to replacement components, or</li> </ul>	<p>You can demonstrate <b>comprehensive competence</b> in the technical aspects relating to replacement components.</p> <p>This means you can demonstrate <b>comprehensive knowledge</b> of, and skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of replacement components, and</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to replacement components, and</li> <li>• Transport Agency guidelines relating to replacement components, and</li> <li>• the operation of the equipment you use for inspecting replacement components.</li> </ul>	

	<ul style="list-style-type: none"> <li>the operation of the equipment you use for inspecting replacement components.</li> </ul>	for inspecting replacement components.	<ul style="list-style-type: none"> <li>the operation of the equipment you use for inspecting replacement components.</li> </ul>	
<b>9.3.3</b>	<b>Technical equipment</b>			
	Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.	All specified equipment is available and in working order, but some or all of it is in poor condition.	All specified equipment is available, in working order and in at least adequate condition.	All specified equipment is available and in good condition and working order.

## 9-4 Corrosion protection

### Requirements

	What the Transport Agency expects of you	How the Transport Agency will assess your performance
9.4.1	<b>Correct technical decisions</b>	
	<p>You thoroughly inspect all corrosion protection systems used as part of the repair and correctly determine that the corrosion protection systems comply with all Transport Agency requirements, taking into account technical information provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect vehicles which you have certified</li> <li>• inspect inspection and certification documents you use and complete.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
9.4.2	<b>Technical competence</b>	
	<p>You are competent in all technical aspects relating to corrosion protection systems.</p> <p>This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of corrosion protection</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to corrosion protection and the assessment of corrosion protection</li> <li>• Transport Agency guidelines relating to corrosion protection</li> <li>• the operation of the equipment you use for inspecting corrosion protection.</li> </ul>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to corrosion protection and the assessment of corrosion protection</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The Transport Agency may administer a short test on corrosion protection and the assessment of corrosion protection.</p>
9.4.3	<b>Technical equipment</b>	
	<p>You have:</p> <ul style="list-style-type: none"> <li>• a hand-held inspection lamp</li> <li>• assorted hand tools.</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The Transport Agency will inspect your technical equipment.</p>

## Scores

	Score			
	0	1	2	3

<p><b>9.4.1</b></p>	<p><b>Correct technical decisions</b></p>			
<p>You do not thoroughly inspect all corrosion protected areas and correctly determine whether the corrosion protection systems used comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</p>	<p>You do not thoroughly inspect all corrosion protected areas and correctly determine whether the corrosion protection systems used comply with all Transport Agency requirements.</p> <p>The area of non-compliance <b>may compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>no attempt has been made to restore the corrosion protection system.</li> </ul>	<p>You do not thoroughly inspect all corrosion protected areas and correctly determine whether the corrosion protection systems used comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>a seam has been sealed using an incorrect sealant, or</li> <li>a weld through primer has not been used, or</li> <li>a seam has not been sealed.</li> </ul>	<p>You thoroughly inspect all corrosion protected areas and correctly determine whether the corrosion protection systems used comply with all Transport Agency requirements.</p>	
<p><b>9.4.2</b> <b>Technical competence</b></p>				
<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>little or no competence in the technical aspects relating to corrosion protection, or</li> <li>a level of competence that is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>significant gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>the assessment of corrosion protection, or</li> <li>Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to corrosion protection, or</li> <li>Transport Agency guidelines relating to corrosion protection, or</li> <li>the operation of the equipment you use</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>some competence in the technical aspects relating to corrosion protection, or</li> <li>a level of competence that <b>may compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>some gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>the assessment of corrosion protection, or</li> <li>Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to corrosion protection, or</li> <li>Transport Agency guidelines relating to corrosion protection, or</li> <li>the operation of the equipment you use for inspecting</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>adequate competence in the technical aspects relating to corrosion protection, or</li> <li>a level of competence that is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>minor gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>the assessment of corrosion protection, or</li> <li>Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to corrosion protection, or</li> <li>Transport Agency guidelines relating to corrosion protection, or</li> <li>the operation of the equipment you use</li> </ul>	<p>You can demonstrate <b>comprehensive competence</b> in the technical aspects relating to corrosion protection.</p> <p>This means you can demonstrate <b>comprehensive knowledge</b> of, and skills in:</p> <ul style="list-style-type: none"> <li>the assessment of corrosion protection, and</li> <li>Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to corrosion protection, and</li> <li>Transport Agency guidelines relating to corrosion protection, and</li> <li>the operation of the equipment you use for inspecting corrosion protection.</li> </ul>	

	for inspecting corrosion protection.	corrosion protection.	for inspecting corrosion protection.	
<b>9.4.3</b>	<b>Technical equipment</b>			
	Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.	All specified equipment is available and in working order, but some or all of it is in poor condition.	All specified equipment is available, in working order and in at least adequate condition.	All specified equipment is available and in good condition and working order.

## 10 Motorcycles

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### 10-1 Motorcycle frames and forks

#### Requirements

	What the Transport Agency expects of you	How the Transport Agency will assess your performance
10.1.1	<p><b>Correct technical decisions</b></p> <p>You thoroughly inspect all components and correctly determine whether the motorcycle frame and fork repairs comply with all Transport Agency requirements, taking into account technical information provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect the structure of motorcycles that you have certified</li> <li>• inspect inspection and certification documents you use and complete.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
10.1.2	<p><b>Technical competence</b></p> <p>You are competent in all technical aspects relating to motorcycle frame and fork repairs.</p> <p>This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of motorcycle frame and fork repairs</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to motorcycle frame and fork repairs and their assessment</li> <li>• Transport Agency guidelines relating to motorcycle frame and fork repairs, and</li> <li>• the operation of the equipment you use for inspecting motorcycle frame and fork repairs.</li> </ul>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to motorcycle frame and fork repairs and the assessment of motorcycle frame and fork repairs</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The Transport Agency may administer a short test on motorcycle frame and fork repairs and the assessment of motorcycle frame and fork repairs.</p>
10.1.3	<p><b>Technical equipment</b></p> <p>You have:</p> <ul style="list-style-type: none"> <li>• a hand-held inspection lamp</li> <li>• assorted hand tools</li> <li>• a tape measure</li> <li>• a protractor.</li> </ul> <p>You have or have ready access to:</p> <ul style="list-style-type: none"> <li>• a dial gauge.</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The Transport Agency will inspect your technical equipment.</p>

## Scores

**Score**

**0**

**1**

**2**

**3**

**10.1.1 Correct technical decisions**

You do not thoroughly inspect all components and correctly determine whether the motorcycle frame and fork repairs comply with all Transport Agency requirements.

The area of non-compliance is **likely to compromise** the safety of vehicle occupants or other road users.

For example:

- a motorcycle fork has been sectioned.

You do not thoroughly inspect all components and correctly determine whether the motorcycle frame and fork repairs comply with all Transport Agency requirements.

The area of non-compliance **may compromise** the safety of vehicle occupants or other road users.

For example:

- a motorcycle frame has been repaired and the repair method has not been thoroughly inspected, eg whether an insert has been used, overlap length etc.

You do not thoroughly inspect all components and correctly determine whether the motorcycle frame and fork repairs comply with all Transport Agency requirements.

The area of non-compliance is **unlikely to compromise** the safety of vehicle occupants or other road users.

For example:

- a motorcycle frame has been repaired when there are no manufacturers instructions.

You thoroughly inspect all components and correctly determine whether the motorcycle frame and fork repairs comply with all Transport Agency requirements.

**10.1.2 Technical competence**

You demonstrate:

- little or no competence in the technical aspects relating to motorcycle frame and fork repairs, or
- a level of competence that is **likely to compromise** the safety of vehicle occupants or other road users.

This means there are **significant gaps in your knowledge** of, or skills in:

- the assessment of motorcycle frame and fork repairs, or
- Transport Agency requirements (including [VIRM](#) requirements) relating to motorcycle frame and fork repairs and their

You demonstrate:

- some competence in the technical aspects relating to motorcycle frame and fork repairs, or
- a level of competence that **may compromise** the safety of vehicle occupants or other road users.

This means there are **some gaps in your knowledge** of, or skills in:

- the assessment of motorcycle frame and fork repairs, or
- Transport Agency requirements (including [VIRM](#) requirements) relating to motorcycle frame and fork repairs and their assessment, or
- Transport Agency

You demonstrate:

- adequate competence in the technical aspects relating to motorcycle frame and fork repairs, or
- a level of competence that is **unlikely to compromise** the safety of vehicle occupants or other road users.

This means there are **minor gaps in your knowledge** of, or skills in:

- the assessment of motorcycle frame and fork repairs, or
- Transport Agency requirements (including [VIRM](#) requirements) relating to motorcycle frame and fork repairs, or
- Transport Agency

You can demonstrate **comprehensive competence** in the technical aspects relating to motorcycle frame and fork repairs.

This means you can demonstrate **comprehensive knowledge** of, and skills in:

- the assessment of motorcycle frame and fork repairs, and
- Transport Agency requirements (including [VIRM](#) requirements) relating to motorcycle frame and fork repairs, and
- Transport Agency guidelines relating to motorcycle frame and fork repairs, and

	<p>assessment, or</p> <ul style="list-style-type: none"> <li>• Transport Agency guidelines relating to motorcycle frame and fork repairs, or</li> <li>• the operation of the equipment you use for inspecting motorcycle frame and fork repairs.</li> </ul>	<p>guidelines relating to motorcycle frame and fork repairs, or</p> <ul style="list-style-type: none"> <li>• the operation of the equipment you use for inspecting motorcycle frame and fork repairs.</li> </ul>	<p>guidelines relating to motorcycle frame and fork repairs, or</p> <ul style="list-style-type: none"> <li>• the operation of the equipment you use for inspecting motorcycle frame and fork repairs.</li> </ul>	<ul style="list-style-type: none"> <li>• the operation of the equipment you use for inspecting motorcycle frame and fork repairs.</li> </ul>
<b>10.1.3</b>	<b>Technical equipment</b>			
	<p>Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.</p>	<p>All specified equipment is available and in working order, but some or all of it is in poor condition.</p>	<p>All specified equipment is available, in working order and in at least adequate condition.</p>	<p>All specified equipment is available and in good condition and working order.</p>

## 10-2 Motorcycles frames and forks measurements

### Requirements



	What the Transport Agency expects of you	How the Transport Agency will assess your performance
10.2.1	<p><b>Correct technical decisions</b></p> <p>You thoroughly evaluate motorcycle frame and fork measurements and correctly determine whether they comply with all Transport Agency requirements, taking into account technical information provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect repairs to the motorcycles which you have certified</li> <li>• inspect inspection and certification documents you use and complete.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and mystery shopper exercises since your last review.</li> </ul>
10.2.2	<p><b>Technical competence</b></p> <p>You are competent in all technical aspects relating to motorcycle frame and fork measurements.</p> <p>This means you are competent in:</p> <ul style="list-style-type: none"> <li>• the assessment of frame and fork measurements</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to motorcycle frame and fork measurements and the assessment of motorcycle frame and fork measurements</li> <li>• Transport Agency guidelines relating to motorcycle frame and fork measurements</li> <li>• the operation of the equipment you use for capturing motorcycle frame and fork measurements.</li> </ul>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• ask questions to check your competence relating to motorcycle frame and fork measurements and the assessment of motorcycle frame and fork measurements</li> <li>• observe you at work</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect your <a href="#">Training record</a>.</li> </ul> <p>The Transport Agency may administer a short test on motorcycle frame and fork measurements and the assessment of motorcycle frame and fork measurements.</p>
10.2.3	<p><b>Technical equipment</b></p> <p>You have:</p> <ul style="list-style-type: none"> <li>• a trammel bar</li> <li>• a tape measure</li> <li>• assorted hand tools</li> <li>• a protractor.</li> </ul> <p>You have or have ready access to</p> <ul style="list-style-type: none"> <li>• a dial gauge.</li> </ul> <p>The equipment is in good condition and working order.</p>	<p>The Transport Agency will inspect your technical equipment.</p>

## Scores

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**Score**

**0**

**1**

**2**

**3**

**10.2.1 Correct technical decisions**

You do not thoroughly inspect motorcycle frame and fork measurements and correctly determine whether they comply with all Transport Agency requirements.

The area of non-compliance is **likely to compromise** the safety of vehicle occupants or other road users.

For example:

- the motorcycle frame measurements are outside the permitted tolerance, or
- a motorcycle fork runout measurement is outside the permitted tolerance.

You do not thoroughly inspect motorcycle frame and fork measurements and correctly determine whether they comply with all Transport Agency requirements.

The area of non-compliance **may compromise** the safety of vehicle occupants or other road users.

For example:

- inadequate measurements have been taken to determine that the motorcycle frame is within measurement specifications.

You do not thoroughly inspect all motorcycle frame and fork measurements and correctly determine whether they comply with all Transport Agency requirements.

The area of non-compliance is **unlikely to compromise** the safety of vehicle occupants or other road users.

For example:

- the actual measurements have not been recorded.

You thoroughly inspect all motorcycle frame and fork measurements and correctly determine whether they comply with all Transport Agency requirements.

**10.2.2 Technical competence**

You demonstrate:

- little or no competence in the technical aspects relating to motorcycle frame and fork measurements, or
- a level of competence that is **likely to compromise** the safety of vehicle occupants or other road users.

This means there are **significant gaps in your knowledge** of, or skills in:

- the assessment of motorcycle frame and fork measurements, or
- Transport Agency requirements (including [VIRM](#))

You demonstrate:

- some competence in the technical aspects relating to motorcycle frame and fork measurements, or
- a level of competence that **may compromise** the safety of vehicle occupants or other road users.

This means there are **some gaps in your knowledge** of, or skills in:

- the assessment of motorcycle frame and fork measurements, or
- Transport Agency requirements (including [VIRM](#) requirements)

You demonstrate:

- adequate competence in the technical aspects relating to motorcycle frame and fork measurements, or
- a level of competence that is **unlikely to compromise** the safety of vehicle occupants or other road users.

This means there are **minor gaps in your knowledge** of, or skills in:

- the assessment of motorcycle frame and fork measurements, or
- Transport Agency requirements (including [VIRM](#))

You can demonstrate **comprehensive competence** in the technical aspects relating to motorcycle frame and fork measurements.

This means you can demonstrate **comprehensive knowledge** of, and skills in:

- the assessment of motorcycle frame and fork measurements, and
- Transport Agency requirements (including [VIRM](#) requirements) relating to motorcycle frame and fork measurements and the assessment of motorcycle frame and fork measurements, and

	<p>requirements) relating to motorcycle frame and fork measurements and the assessment of motorcycle frame and fork measurements, or</p> <ul style="list-style-type: none"> <li>• Transport Agency guidelines relating to motorcycle frame and fork measurements, or</li> <li>• the operation of the equipment you use for capturing motorcycle frame and fork measurements.</li> </ul>	<p>relating to motorcycle frame and fork measurements and the assessment of motorcycle frame and fork measurements, or</p> <ul style="list-style-type: none"> <li>• Transport Agency guidelines relating to motorcycle frame and fork measurements, or</li> <li>• the operation of the equipment you use for capturing motorcycle frame and fork measurements.</li> </ul>	<p>requirements) relating to motorcycle frame and fork measurements and the assessment of motorcycle frame and fork measurements, or</p> <ul style="list-style-type: none"> <li>• Transport Agency guidelines relating to motorcycle frame and fork measurements, or</li> <li>• the operation of the equipment you use for capturing motorcycle frame and fork measurements.</li> </ul>	<ul style="list-style-type: none"> <li>• Transport Agency guidelines relating to motorcycle frame and fork measurements, and</li> <li>• the operation of the equipment you use for capturing motorcycle frame and fork measurements.</li> </ul>
<b>10.2.3</b>	<b>Technical equipment</b>			
	<p>Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.</p>	<p>All specified equipment is available and in working order, but some or all of it is in poor condition.</p>	<p>All specified equipment is available, in working order, and in at least adequate condition.</p>	<p>All specified equipment is available and in good condition and working order.</p>