

NZTA regulatory compliance review - WoF voucher reimbursement process information

Following the suspension of an IO or VI that issued a vehicle's current WoF, customers are being sent letters and vouchers to have their vehicle re-inspected. WoF providers have been suggested to customers in the area close to where they received their WoF for convenience. However, they may also chose to use alternate providers. For your information, the following is a letter that explains the Transport Agency WoF voucher reimbursement process. If you have any questions about this process please email – WOFalerts@nzta.govt.nz

Read the [letter to alternative WoF providers](#)

Sample voucher

SAMPLE ONLY

Voucher for one free WoF inspection for {{MAKE}} {{MODEL}}, plate number {{PLATE}} at SAMPLE region WoF providers



Voucher valid until SAMPLE 2019.

Note to owner: By signing below, the vehicle owner (or an authorised person on their behalf) accepts the terms set out in the letter dated SAMPLE

Signed:

Vehicle owner/ authorised person

Note to WoF provider: Please ensure this voucher is signed by or on behalf of the vehicle owner, collect the signed voucher when the above vehicle has its WoF inspection and include a copy when you submit your invoice. The inspection must be carried out by SAMPLE 2019, and the NZ Transport Agency invoiced by SAMPLE 2019. Please direct any queries to WOFalerts@nzta.govt.nz

Reference: SAMPLE ONLY