## Inspection news for vehicle inspectors and certifiers

Issue 9

May 2022



Kia ora

Over the past year, my team and I have brainstormed many ideas to improve the way we regulate, including opportunities to put the 'firm and fair' part of Tū ake, tū māia (our regulatory strategy) into action.

This year, we're seeing many of those ideas unfold, with implementation beginning to take place. We've also held workshops with industry to get feedback and find quick wins to ensure we're heading in the right direction. In this issue of *Inspection news*, you'll find a few articles sharing these changes, and a couple of 'teasers' on what's coming soon .

We'll send more in-depth information out to you as projects go live to ensure you know everything you need to do your job and do it well.

Nicole

### WoF quiz

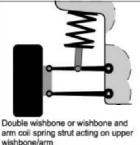
1 What class of vehicle is an 8 seat forward control passenger vehicle?

- 2 No corrosion damage is permitted within how many millimetres of an upper seatbelt anchorage?
- **3** What type of dipped beam pattern is this?



**4** 

Where is the correct jacking point?



5 When the service brake is applied and without assistance from the engine the vehicle does not stop within \_\_\_\_\_metres from a speed of \_\_\_\_\_ km/h (average brake efficiency of \_\_\_\_\_ %)?

Answers are on the last page.

### CoF

# Improving results for CoF inspections

A recent review identified a rise in the severity of faults identified through the complaints process. We've also seen an upward trend in failure rates for vehicle inspector (VI) first reviews, Passenger Service Vehicle (PSV) theory testing, and CoF B VIs (heavy vehicle – GSV) sitting their WoF theory exam.

We're spending more time addressing complaints and CoF vehicle inspectors in these categories risk facing increased regulatory action.

To help improve results and decrease the need for our intervention, we're reintroducing the CoF A (light passenger) and CoF B (heavy vehicles - GSV) theory exam for new applicants. The 40 minute exam is open book and focuses on technical knowledge of the Vehicle inspection requirements manual (VIRM).

The exam was part of the application process up until late 2014 when the Vehicle Licensing Reform was introduced. The theory test was removed for the above CoF categories to streamline the approval process and use resources more efficiently. It was expected that the abilities of applicants would remain the same or improve but this hasn't occurred.

The exam process will be in place for CoF A (light passenger) and CoF B (heavy vehicles) (GSV) applicants from 1 June 2022.





### **Coming soon: warrant of fitness videos**

Waka Kotahi recently spent several days filming a series of short video clips showing how to complete WoF checks on a number of vehicle components.

The clips are currently being finalised but will be loaded onto the vehicle inspection portal once ready.

The videos don't replace the requirement to know the VIRM content – they complement it and provide another learning tool.

Huge thanks to LVVTA for providing their excellent facilities for the filming. We'll let you know when the clips are available to watch.



The production crew



#### WoF

### Misidentified vehicles and the wrong vehicle getting a WoF

We're seeing an increasing number of WoFs being issued to the wrong plate number because vehicle inspectors (VIs) are incorrectly identifying the vehicle they are inspecting.

The main reason is the VI is getting the VIN from an external source (eg CarJam) rather than the vehicle itself, as required.

This creates problems for everyone:

- the owner of the correct vehicle (whose car should have but doesn't have a WoF)
- the owner of the vehicle incorrectly issued a WoF (whose car will now have an incorrect WoF expiry)

- Waka Kotahi (who must spend time manually amending the records)
- the VI and the WoF site (who have to spend time correcting their records and explaining themselves).

In future, we'll be visiting sites issuing misidentified WoFs because they've used VIN information from a source that is not the vehicle. This may result in an infraction notice being issued, so please ensure you check the VIN correctly to prevent this from happening.

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## Trialling a WoF inspection extension

A trial is underway that involves warrant of fitness VIs conducting CoF inspections on vehicles up to 6 tonne.

Finishing at the end of November, the aim of the trial is to help ease pressure on the CoF industry as more vehicles enter the New Zealand fleet.

Both VTNZ and VINZ signed up to the trial, submitting training and safety plans before commencing the extended inspection scope. While it's early days, so far results are great and a full review will take place once the trial is completed, with the intention to offer it as a standard inspection option.

## Recent VIRM amendments

There were amendments to the in-service (WoF and CoF, entry certification and entry certification (new light vehicles) VIRMs on 1 April, and a couple more changes to the entry VIRM on 10 May.

Make sure you keep up to date with the latest VIRM amendments and update your QMS/PRS master records that you've understood the changes relevant to you.

Go to the **VIRM amendments page** to make sure you haven't missed any changes.

### CoF

### New failure codes for Cardan shaft park brakes

In line with updates to the stall test procedure, new codes were introduced in December 2021 to record when and why a vehicle with a Cardan shaft brake failed its park brake test. All vehicle inspectors should now be using these codes. This data will be very useful to Waka Kotahi and wider industry.

Vehicle or	Audit Faults	Vehicle		
Scroll	Next 🛩			
Mnt	Fault Code	Type	Description	Category
	BQA1	C	CSB ALIGNMENT ALL	
	BQB1	C	CSB BENT ALL	
	BQG1	C	CS8 CONTAMINATED ALL	
	BQ11	C	CSB TO IMPROVE ALL	
	BQJ1	C	CSB REPLACE ALL	
	BQN1	С	CSB CORROSION ALL	
	BQ01	C	CS8 TO OPERATE ALL	
	BQU1	c	CS8 LOOSE ALL	
	BQW1	С	CSB WORN ALL	
	BQY1	C	CSB TO COMPLY ALL	

#### Entry CoF

### **Entering LANDATA records properly**

We're finding that quite a few people are not properly entering LANDATA records, particularly with LT400s.

The LATIS manual says that you must : 'Note the area of the vehicle covered by the certificate as specifically as possible (up to 30 characters), for example, "REPAIR LF CHASSIS RAIL".'

Last year:

- around 250 LT400 certificates were entered into LANDATA with no text at all in the 'Comments' field
- some sites only entered their site ID as a comment
- many entries were made with poor non-descriptive information

Not entering information or not entering enough information makes it harder for future inspectors. When entering a certification think about your colleagues and remember you can always add additional information in as a note (GNOTE or NOTES screen, depending upon access level).

	Co	ertificate of Lo	ading needs Printin	g		
Plate	VIN	/Chassis No			Inspector ID	
Make Dec Bron	1997 MERCEDES-BENZ		VER/BLACK		1st NZ Reg 2002	
Reg Prsn		_				
Scroll	Next V	(A)II or (L)atest	A			
Mnt	Type Number I	ssue ID	Issue Date Comments	Expiry Date	Expiry Odo	
	HVET 772		17/02/2021	17/02/2031	0	
	HV TOWING CONNECTION	ONS ENGINEER	R			
	HVEC 488		15/10/2014		0	
	HV CHASSIS ENGINEER	CERTIFICAT	TIP DECK FITTED			
	HVEA 488		15/10/2014		0	
	HV LOAD ANCHORAGES	ENGINEER CE				
	HVEC 331		02/09/2009		0	
	HV CHASSIS ENGINEER	CERTIFICAT	CERTIFY DVR SEA	CERTIFY DVR SEAT/BLT ANCHORAGE		
	HVMT 055		03/07/2002	03/07/2012	0	
	HV TOWING CONNECTION	ONS LOCAL CE	5TH WHEEL 1ST	NZ REG		

Example LANDATA screen lacking required comments

## What the ...

If you come across anything a bit dodgy, send in some pictures with your thoughts and tell us how you dealt with it. Just email **vehicles@nzta.govt.nz** with 'Inspection news' in the subject line.







These shocking images were discovered by a vehicle inspector when a customer bought in their vehicle because they weren't sure about their brakes (that an alleged mechanic friend had 'repaired').

The customer was a mother of four children. (Note that there is no suggestion any VI issued a WoF to the vehicle in this condition.)

#### WoF quiz answers

- 1. Class MB Introduction 3 Inspection and certification process: 3-2 Identifying the vehicle class Table 3-2-1
- 2. 300mm 7 Vehicle interior: 7-5 Seatbelts and seatbelt anchorages RfR 13d
- 3. Asymmetric dipped beam 4 Lighting: 4-1 Headlamps Figure 4-1-2



4

Technical bulletins (general) 4: Jacking points for common suspension types 5. 7 metres 30km/h 50% 8 Brakes: 8-1 Service brake and parking brake RfR 35a

For general enquiries or contact information about Waka Kotahi please visit **www.nzta.govt.nz** or email us at **info@nzta.govt.nz**  We welcome your feedback. Please send comments to: Vehicle Standards team, Waka Kotahi, Private Bag 6995, Wellington 6145 Email: **vehicles@nzta.govt.nz** 

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