

**Correct as at 27th June 2026. It may be superseded at any time.**

**Extract taken from:** PRS & QMS > PRS: Light vehicle repair certification > Technical part > Entrance and exit > Door and hinged panel retention systems

4-1 Door and hinged panel retention systems

**Requirements**

	What the Transport Agency expects of you	How the Transport Agency will assess your performance
4.1.1	<p><b>Correct technical decisions</b></p> <p>You thoroughly inspect all repairs to door and hinged panel retention systems and correctly determine whether the repairs comply with all Transport Agency requirements, taking into account all technical information including that provided by the Transport Agency such as the <a href="#">VIRM: Light vehicle repair certification</a>.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> <li>• talk to you</li> <li>• observe you at work</li> <li>• inspect vehicles which you have certified</li> <li>• inspect inspection and certification documents you use and complete</li> <li>• inspect information you enter into the Transport Agency computer system.</li> </ul> <p>The Transport Agency may:</p> <ul style="list-style-type: none"> <li>• take into account outcomes from complaints, random re-inspections and 'mystery shopper' exercises since your last review.</li> </ul>
4.1.2	<p><b>Technical competence</b></p>	

You are competent in all technical aspects relating to repairs to door and hinged panel retention systems including their compliance with [Land Transport Rules](#).

The Transport Agency will:

- talk to you
- ask questions to check your competence relating to repairs to door and hinged panel retention systems and the assessment of repairs to door and hinged panel retention systems
- observe you at work
- inspect inspection and certification documents you use and complete
- inspect your [Training record](#).

The Transport Agency may administer a short test on door and hinged panel retention systems repairs and the assessment of repairs to door and hinged panel retention systems.

This means you are competent in:

- the ability to assess and repair door and hinged panel retention systems
- The ability to assess and repair door and hinged panel retention systems

**4.1.3**

**Technical equipment**

You have:

- a hand-held inspection lamp
- a mirror
- a tape measure.
- assorted hand tools.

The equipment is in good condition and working order.

The Transport Agency will inspect your technical equipment.

## Scores

	Score			
	0	1	2	3
4.1.1	<p><b>Correct technical decisions</b></p>			
	<p>You do not thoroughly inspect all repairs to door and hinged panel retention systems or correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>likely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a side intrusion beam has been repaired without the specific permission of the manufacturer's instructions, or</li> <li>• a hinge is not securely attached to both the vehicle body and the door.</li> </ul>	<p>You do not thoroughly inspect all repairs to door and hinged panel retention systems or correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance <b>may compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a door cannot be opened from the inside, or</li> <li>• a door and hinged panel retention system has been repaired, but there is no evidence that replacement components used meet the correct standards.</li> </ul>	<p>You do not thoroughly inspect all repairs to door and hinged panel retention systems or correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• a door does not open or close easily, or</li> <li>• a door and hinged panel retention system has been repaired to the correct standard, but there is no documentation available to support it.</li> </ul>	<p>You thoroughly inspect all repairs to door and hinged panel retention systems and correctly determine whether the repairs comply with all Transport Agency requirements.</p>
4.1.2	<p><b>Technical competence</b></p>			

<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• some competence in the technical aspects relating to repairs to door and hinged panel retention systems, or</li> <li>• a level of competence that <b>may compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>some gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to door and hinged panel retention systems, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to door and hinged panel retention systems, or</li> <li>• Transport Agency guidelines relating to repairs to door and hinged panel retention systems, or</li> <li>• the operation of the equipment you use for inspection repairs to door and hinged panel retention systems.</li> </ul>	<p>You demonstrate:</p> <ul style="list-style-type: none"> <li>• adequate competence in the technical aspects relating to repairs to door and hinged panel retention systems, or</li> <li>• a level of competence that is <b>unlikely to compromise</b> the safety of vehicle occupants or other road users.</li> </ul> <p>This means there are <b>minor gaps in your knowledge</b> of, or skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to door and hinged panel retention systems, or</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to door and hinged panel retention systems, or</li> <li>• Transport Agency guidelines relating to repairs to door and hinged panel retention systems, or</li> <li>• the operation of the equipment you use for inspecting door and hinged panel retention systems.</li> </ul>	<p>You can demonstrate <b>comprehensive competence</b> in the technical aspects relating to repairs to door and hinged panel retention systems, including their compliance with Land Transport Rules.</p> <p>This means you can demonstrate <b>comprehensive knowledge</b> of, and skills in:</p> <ul style="list-style-type: none"> <li>• the assessment of repairs to door and hinged panel retention systems, and</li> <li>• Transport Agency requirements (including <a href="#">VIRM</a> requirements) relating to repairs to door and hinged panel retention systems, and</li> <li>• Transport Agency guidelines relating to repairs to door and hinged panel retention systems, and</li> <li>• the operation of the equipment you use for inspecting repairs to door and hinged panel retention systems.</li> </ul>
<p>This means there are <b>significant gaps in your knowledge</b> of, or skills in:</p>		

<p><b>4.1.3</b></p>	<p><b>Technical equipment</b></p>			
	<p>Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.</p>	<p>All specified equipment is available and in working order, but some or all of it is in poor condition.</p>	<p>All specified equipment is available, in working order and at least adequate condition.</p>	<p>All specified equipment is available and in good condition and in working order.</p>