

Correct as at 27th April 2026. It may be superseded at any time.

Extract taken from: PRS & QMS > PRS: Light vehicle repair certification > Technical part > Vehicle structure > A-pillars and other pillars

Requirements

	What the Transport Agency expects of you	How the Transport Agency will assess your performance
<p>2.4.1</p> <p>2.5.1</p>	<p>Correct technical decisions</p> <p>You thoroughly inspect all components and and correctly determine whether the pillar repair complies with all Transport Agency requirements, taking into account technical information provided by the Transport Agency such as the VIRM: Light vehicle repair certification.</p>	<p>The Transport Agency will:</p> <ul style="list-style-type: none"> • talk to you • observe you at work • inspect vehicles which you have certified • inspect inspection and certification documents you use and complete • inspect information you enter into the Transport Agency computer system. <p>The Transport Agency may:</p> <ul style="list-style-type: none"> • take into account outcomes from complaints, random re-inspections and 'mystery shopper' exercises since your last review.
<p>2.4.2</p> <p>2.5.2</p>	<p>Technical competence</p>	

You are competent in all technical aspects relating to pillar repairs. This means you are competent in:

The Transport Agency will:

- talk to you
- ask questions to check your competence relating to pillar repairs and the assessment of pillar repairs
- observe you at work
- inspect inspection and certification documents you use and complete
- inspect your [Training record](#).

The Transport Agency may administer a short test on pillar repairs and the assessment of pillar repairs.

- the ability to carry out pillar repairs
- The Transport Agency will require you to provide evidence of your competence to carry out pillar repairs and the assessment of pillar repairs
- The Transport Agency will require you to provide evidence of your competence to carry out pillar repairs and the assessment of pillar repairs
- the ability to carry out pillar repairs

2.4.3

2.5.3 **Technical equipment**

You have:

- a hand-held inspection lamp
- a mirror
- assorted hand tools
- a tape measure
- a trammel bar.

The equipment is in good condition and working order.

The Transport Agency will inspect your technical equipment.

Scores

	Score			
	0	1	2	3
<p>2.4.1</p> <p>2.4.1 Correct technical decisions</p>	<p>You do not thoroughly inspect all components or correctly determine whether the pillar repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is likely to compromise the outcome of the certification process.</p> <p>For example:</p> <ul style="list-style-type: none"> • a pillar that has been improperly sectioned. 	<p>You do not thoroughly inspect all components or correctly determine whether the pillar repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance may compromise the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> • a sill has been repaired and the repair method has not been thoroughly inspected, eg whether an insert has been used, overlap length etc. 	<p>You do not thoroughly inspect all components or correctly determine whether the pillar repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is unlikely to compromise the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> • a pillar has been repaired using an alternative repair method and there is no evidence that the manufacturer's instructions have been sought • replacement foam in a pillar has not been inspected. 	<p>You thoroughly inspect all components and correctly determine whether the sill repairs comply with all Transport Agency requirements.</p>
<p>2.4.2</p> <p>2.5.2 Technical competence</p>				

<p>You demonstrate:</p> <ul style="list-style-type: none"> • some competence in the technical aspects relating to repairs to pillar repairs, or • a level of competence that may compromise the safety of vehicle occupants or other road users. <p>This means there are some gaps in your knowledge of, or skills in:</p> <ul style="list-style-type: none"> • the assessment of pillar repairs, or • the Transport Agency requirements (including VIRM requirements) relating to pillar repairs, or • Transport Agency guidelines relating to pillar repairs, or • the operation of the equipment you use for inspecting pillar repairs. <p>This means there are significant gaps in your knowledge of, or skills in:</p> <ul style="list-style-type: none"> • the assessment of pillar repairs, or • the Transport Agency requirements (including VIRM requirements) relating to pillar repairs, or • Transport Agency guidelines relating to pillar repairs, or • the operation of the equipment you use for inspecting pillar repairs. 	<p>You demonstrate:</p> <ul style="list-style-type: none"> • adequate competence in the technical aspects relating to pillar repairs, or • a level of competence that is unlikely to compromise the safety of vehicle occupants or other road users. <p>This means there are minor gaps in your knowledge of, or skills in:</p> <ul style="list-style-type: none"> • the assessment of pillar repairs, or • the Transport Agency requirements (including VIRM requirements) relating to pillar repairs, or • Transport Agency guidelines relating to pillar repairs, or • the operation of the equipment you use for inspecting pillar repairs. 	<p>You can demonstrate comprehensive competence in the technical aspects relating to pillar repairs, including their compliance with Land Transport Rules.</p> <p>This means you can demonstrate comprehensive knowledge of, and skills in:</p> <ul style="list-style-type: none"> • the assessment of pillar repairs • the Transport Agency requirements (including VIRM requirements) relating to pillar repairs • Transport Agency guidelines relating to pillar repairs • the operation of the equipment you use for inspecting pillar repairs.
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<p>2.4.3</p> <p>2.5.3</p>	<p>Technical equipment</p>			
	<p>Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.</p>	<p>All specified equipment is available and in working order, but some or all of it is in poor condition.</p>	<p>All specified equipment is available, in working order and in at least adequate condition.</p>	<p>All specified equipment is available and in good condition and working order.</p>