

Correct as at 26th April 2026. It may be superseded at any time.

Extract taken from: Border inspection of imported used vehicles > Reference materials > Border inspection system guidelines > Example error messages (screenshots)

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Error messages

When insufficient or incorrect information is entered by the user, an error message will display.

The message appears at the top of the page in **red font** and fields that require populating are also highlighted in **red**.

Example 1: Create new record



Border Inspection System

Home

Manage Records

Create New Record

Upload Batch File

Submit Additional Images

Create New Record

*Indicates mandatory fields.

The following errors have occurred:

- Please enter at least one Vehicle Identifier
- Inspector Id must be entered
- Inspection Date must be entered
- Border Odometer must be entered
- Site must be entered
- Importers Name must be entered
- Importers Address must be entered
- Ship Name must be entered
- Port must be entered
- Country of Import must be entered

Vehicle

Identifier * or or

Make * Other Make

Model *

Inspection

Border Agent: **NZTA**

Inspector ID *

Inspection Date *

Left Hand Drive * No Yes

Border Odometer *

Site * Other Site

VIN On Manifest

Importers Name *

Importers Address *

Ship Name *

Port of Arrival * Details of Other Port

Country of Import *

Damage * No Yes

OK

Cancel

Example 2: Create new record



Border Inspection System

Home

Manage Records

Create New Record

Upload Batch File

Submit Additional Images

Create New Record

*Indicates mandatory fields.

The following errors have occurred:

- Damage Notes are required
- Damage Photos are required
- A Water Damage Report is required

Vehicle

Identifier * or or
Make * Other Make
Model *

Inspection

Border Agent **NZTA**
Inspector ID *
Inspection Date *
Left Hand Drive * No Yes
Border Odometer *
Site * Other Site
VIN On Manifest
Importers Name *
Importers Address *
Ship Name *
Port of Arrival * Details of Other Port
Country of Import *
Damage * No Yes
Structure Damage * No Yes
SRS Damage * No Yes
Fire Damage * No Yes
Water Damage * No Yes
Damage Notes *
Damage Photo 1 *
Damage Photo 2
Damage Photo 3
Damage Photo 4
Water Damage Report *

OK

Cancel

Example 3: Submit additional images



Border Inspection System

Home **Manage Records**

- Create New Record
- Upload Batch File
- Submit Additional Images**

Submit Additional Images

*Indicates mandatory fields.

The following errors have occurred:

- Please upload at least one photo

Identifier *	<input type="text" value="VIN ISO"/>	or	<input type="text" value="Other VIN"/>	or	<input type="text" value="123456789"/>
Image 1 *	<input type="text"/>				<input type="button" value="Browse..."/>
Image 2	<input type="text"/>				<input type="button" value="Browse..."/>
Image 3	<input type="text"/>				<input type="button" value="Browse..."/>
Image 4	<input type="text"/>				<input type="button" value="Browse..."/>
					<input type="button" value="OK"/> <input type="button" value="Cancel"/>