

Correct as at 6th June 2026. It may be superseded at any time.

Extract taken from: Border inspection of imported used vehicles > Reference materials > Border inspection system guidelines > Example error messages (screenshots)

2-10 Example error messages (screenshots)

9 Example error messages (screenshots)

Error messages

When insufficient or incorrect information is entered by the user, an error message will display.

The message appears at the top of the page in **red font** and fields that require populating are also highlighted in **red**.

Example 1: Create new record



Border Inspection System

Home

Manage Records

Create New Record

Upload Batch File

Submit Additional Images

Create New Record

*Indicates mandatory fields.

The following errors have occurred:

- Please enter at least one Vehicle Identifier
- Inspector Id must be entered
- Inspection Date must be entered
- Border Odometer must be entered
- Site must be entered
- Importers Name must be entered
- Importers Address must be entered
- Ship Name must be entered
- Port must be entered
- Country of Import must be entered

Vehicle

Identifier * or or

Make * Other Make

Model *

Inspection

Border Agent: **NZTA**

Inspector ID *

Inspection Date *

Left Hand Drive * No Yes

Border Odometer *

Site * Other Site

VIN On Manifest

Importers Name *

Importers Address *

Ship Name *

Port of Arrival * Details of Other Port

Country of Import *

Damage * No Yes

OK

Cancel

Example 2: Create new record



Border Inspection System

Home

Manage Records

Create New Record

Upload Batch File

Submit Additional Images

Create New Record

*Indicates mandatory fields.

The following errors have occurred:

- Damage Notes are required
- Damage Photos are required
- A Water Damage Report is required

Vehicle

Identifier * or or
Make * Other Make
Model *

Inspection

Border Agent **NZTA**
Inspector ID *
Inspection Date *
Left Hand Drive * No Yes
Border Odometer *
Site * Other Site
VIN On Manifest
Importers Name *
Importers Address *
Ship Name *
Port of Arrival * Details of Other Port
Country of Import *
Damage * No Yes
Structure Damage * No Yes
SRS Damage * No Yes
Fire Damage * No Yes
Water Damage * No Yes
Damage Notes *
Damage Photo 1 *
Damage Photo 2
Damage Photo 3
Damage Photo 4
Water Damage Report *

OK

Cancel

Example 3: Submit additional images



Border Inspection System

Home **Manage Records**

Create New Record

Upload Batch File

Submit Additional Images

Submit Additional Images

*Indicates mandatory fields.

The following errors have occurred:

- Please upload at least one photo

Identifier *	<input type="text" value="VIN ISO"/>	or	<input type="text" value="Other VIN"/>	or	<input type="text" value="123456789"/>
Image 1 *	<input type="text"/>				<input type="button" value="Browse..."/>
Image 2	<input type="text"/>				<input type="button" value="Browse..."/>
Image 3	<input type="text"/>				<input type="button" value="Browse..."/>
Image 4	<input type="text"/>				<input type="button" value="Browse..."/>
					<input type="button" value="OK"/> <input type="button" value="Cancel"/>