

Correct as at 26th April 2026. It may be superseded at any time.

**Extract taken from:** In-service certification (WoF and CoF) > Heavy PSVs > Vehicle interior > PSV emergency passenger signals

## 7-11 PSV emergency passenger signals

### Reasons for rejection

#### Mandatory equipment

1. A vehicle in which direct communication between the passengers and driver is restricted by a partition, obstruction or for some other reason, has no other form of communication between the passengers and the driver in case of emergency (Note 1).

#### Condition and performance

2. An emergency communication system between passengers and driver:
- a) is in poor condition, or
  - b) does not operate as intended.

#### Note 1

This does not include signalling equipment designed to indicate to the driver that a passenger wishes to alight at the next stop.

## Summary of legislation

#### Applicable legislation

- [Land Transport Rule: Passenger Service Vehicles 1999](#).

#### Mandatory equipment

1. If direct communication with the driver is restricted by a partition, obstruction or for some other reason, signalling equipment must be installed to provide the passengers with some other form of communication with the driver in case of emergency.