

Virtual private network password expiries

Unisys have introduced password expiry dates for the virtual private network (VPN). This will help improve information and system security by requiring VPN users to change their password every three months.

This following explains how you'll know when your password is going to expire and how to change it to a new password and is effective from **14 October 2019**.

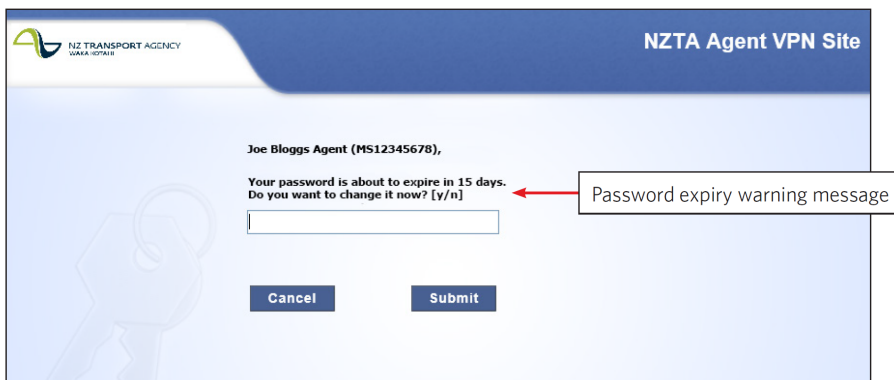
VPN password help

If you forget to update your VPN password before it expires, or you forget your VPN password, Unisys will need to reset it for you. Please call the Unisys Help Desk on 0800 243 687.

Password expiry warning

You'll see a warning message appear in the VPN login screen when you have **15 days** or less until your password expires. The warning message will count down the number of days you have left to change your password.

Please update your password when you see this message. You won't be able to update your password yourself once it has expired.



The screenshot shows the NZTA Agent VPN Site login interface. At the top left is the NZ Transport Agency logo. The top right corner displays "NZTA Agent VPN Site". The main content area shows the user's name "Joe Bloggs Agent (MS12345678)", followed by a warning: "Your password is about to expire in 15 days. Do you want to change it now? [y/n]". A red arrow points from a text box labeled "Password expiry warning message" to the warning text. Below the warning is a text input field. At the bottom are two buttons: "Cancel" and "Submit".

How to change your VPN password

1. Enter **Y** into the password change field.
2. Click on **Submit** or press **Enter**.

Joe Bloggs Agent (MS12345678),

Your password is about to expire in 15 days.
Do you want to change it now? [y/n]

Cancel Submit

Enter **Y** in this field

Click on **Submit** or press **Enter**

3. Enter your new password.

4. Click on **Submit** or press **Enter**.

Joe Bloggs Agent (MS12345678),

Your password has expired.
Enter new password:

Cancel Submit

Enter your new password

Click on **Submit** or press **Enter**

5. Retype your password.

6. Click on **Submit** or press **Enter**.

Joe Bloggs Agent (MS12345678),

Retype password:

Cancel Submit

Retype your new password

Click on **Submit** or press **Enter**

Result: when you've successfully changed your password, you'll be able to connect to Transport

Agency applications as per normal.

NZ TRANSPORT AGENCY
WORLDWIDE

NZTA Agent VPN Site

User: Joe Bloggs Agent (MS12345678) last logged on: Oct 04, 2019 02:57 PM +13:00 | Change Language To:

Native Applications

Connect

Once connected you will be able to use your usual applications.

Powered by Check Point SSL Network Extender

Web

Address: Go

e.g. www.example.com or http://www.example.com

1: Registers Password Reset 2: WOFonLine Production

Connect to applications as per normal

VPN password requirements

Your new VPN password must not include:

- your account name (user name)
- more than two letters in a row (one after the other) that match part of your full name.

Your new VPN password must:

- be at least eight characters long
- include characters from three of the following four categories:
 - uppercase characters (English A to Z)
 - lowercase characters (English a to z)
 - numbers (0 to 9)
 - non-alphabetic characters (eg !, \$, #, %).

Please note: these password requirements are only for VPN passwords. There are no changes to

the current requirements for passwords for Transport Agency registers.