

Correct as at 26th April 2026. It may be superseded at any time.

Extract taken from: PRS & QMS > PRS: Light vehicle repair certification > General part > Technical performance

1 Technical performance

Requirements

	What the Transport Agency expects of you	How the Transport Agency will assess your performance
1.1	Correct certification outcomes You will: <ul style="list-style-type: none">• consistently identify vehicles (including vehicle classes) and components correctly• consistently certify vehicles and components only if they comply with all Transport Agency requirements• consistently certify vehicles or components that do not comply with all VIRM requirements• do not deny certification of vehicles or components if they comply with all Transport Agency requirements.	The Transport Agency will: <ul style="list-style-type: none">• observe you at work• inspect inspection and certification documents• inspect information on the Transport Agency computer system. The Transport Agency may: <ul style="list-style-type: none">• inspect vehicles and components after you have certified them• take into account outcomes from complaints and random re-inspections since your last review• carry out 'mystery shopper' exercises.
1.2	Correct technical decisions	

You are considered correct in determining if the vehicle or component you are asked to certify complies with all Transport Agency requirements taking into account technical information provided by the Transport Agency such as the VIRM vehicle repair .

[VIRM Light vehicle repair certi](#)

The Transport Agency will:

- talk to you
- observe you at work
- inspect vehicles and components after you have certified them
- inspect inspection and certification documents you use and complete
- inspect information you enter into the Transport Agency computer system.

The Transport Agency may:

- take into account outcomes from complaints and random re-inspections since your last review
- carry out 'mystery shopper' exercises.

1.3

Technical competence

You staff are competent in all technical aspects of the inspection and certification work carried out by your business.

The Transport Agency will:

- talk to you
- ask questions to check your competence
- observe you at work
- inspect inspection and certification documents
- inspect your Training record.

The Transport Agency may administer short tests.

For examination you must be competent in:

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-
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Scores

	Score			
	0	1	2	3
1.1	<p>Correct certification outcomes</p>			
	<p>You regularly do not achieve the correct certification outcomes.</p> <p>This means you regularly:</p> <ul style="list-style-type: none"> do not identify vehicles (including vehicle classes) or components correctly certify vehicles or components that do not comply with all Transport Agency requirements. <p>The incorrect certification outcomes are likely to compromise the safety of vehicle occupants or other road users.</p>	<p>You sometimes do not achieve the correct certification outcomes.</p> <p>This means you sometimes:</p> <ul style="list-style-type: none"> do not identify vehicles (including vehicle classes) or components correctly certify vehicles or components that do not comply with all Transport Agency requirements, or deny certification of vehicles or components that do comply with all Transport Agency requirements. <p>The incorrect certification outcomes may compromise the safety of vehicle occupants or other road users.</p>	<p>You usually achieve the correct certification outcomes.</p> <p>This means you usually:</p> <ul style="list-style-type: none"> identify vehicles (including vehicle classes) or components correctly, and certify vehicles or components only if they comply with all Transport Agency requirements, and do not certify vehicles or components that do not comply with all Transport Agency requirements, and do not deny certification of vehicles or components if they comply with all Transport Agency requirements. <p>Any incorrect certification outcomes do not compromise the safety of vehicle occupants or other road users.</p>	<p>You consistently achieve the correct certification outcomes.</p> <p>This means you:</p> <ul style="list-style-type: none"> consistently identify vehicles (including vehicle classes) or components correctly, and consistently certify vehicles or components only if they comply with all Transport Agency requirements, and consistently do not certify vehicles or components that do not comply with all Transport Agency requirements, and do not deny certification of vehicles or components if they comply with all Transport Agency requirements.

1.2	Correct technical decisions
	Your score here is the average score of your performance in meeting the Transport Agency's expectations for 'Correct technical decisions' in the Technical part of the PRS.
1.3	Technical competence
	Your score here is the average score of your performance in meeting the Transport Agency's expectations for 'Technical competence' in the Technical part of the PRS.