

Correct as at 17th May 2026. It may be superseded at any time.

Extract taken from: Border inspection of imported used vehicles > Technical bulletins > Vehicles fitted with ITS Connect

3 Vehicles fitted with ITS Connect

If any vehicle that is effected by this technical bulletin (by make/model/model code) has damage that requires photos are uploaded to BIS, please prioritise the damage photos and note the ITS-Connect status in the Damage notes.

For example:

- ITS Connect not fitted, or
- ITS-Connect fitted and active, or
- ITS-Connect fitted and de-activated/removed.

The ITS Connect system fitted to some vehicles originating in Japan operates by broadcasting a signal on the 760MHz frequency. This frequency is not compatible with the licensing framework in New Zealand. Under the Radio Communications Act 1989 it is illegal to import or operate a device that operates on this frequency

The purpose of this technical bulletin is to define a process for identifying vehicles fitted with ITS Connect systems and how these vehicles need to be processed if an ITS Connect system is fitted.

The process outlined below shows the steps border inspection organisations (BIOs) can take to assure they act with due diligence, best endeavours, and based upon the best information available.

BIOs to provide data to NZTA

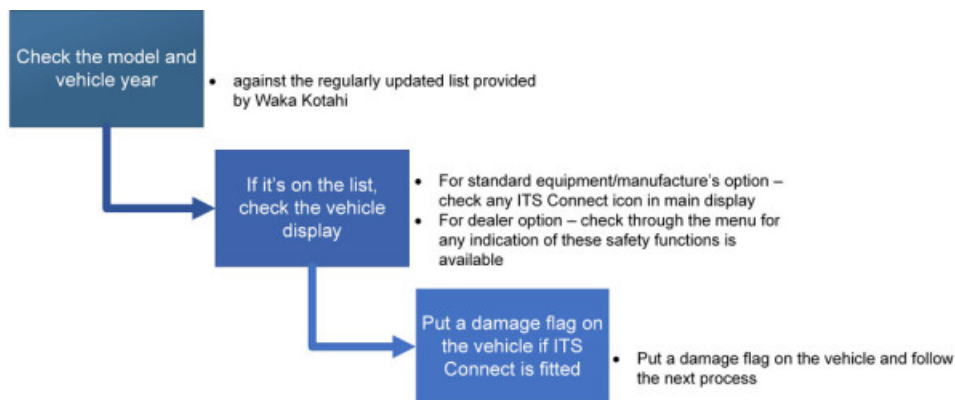
The BIOs, specifically Automotive Technologies Limited, ATJ, JEVIC, Independent Verification Systems (IVS), and NZ Biosecurity Services, as per the requirements of this manual, will provide data to NZTA regarding the presence of ITS Connect on vehicles they inspect, subject to the prerequisites below.

All reasonable efforts outlined in this process will be made to assure the BIOs provide the most accurate information. All responsibility for importing any vehicle remains with the importer.

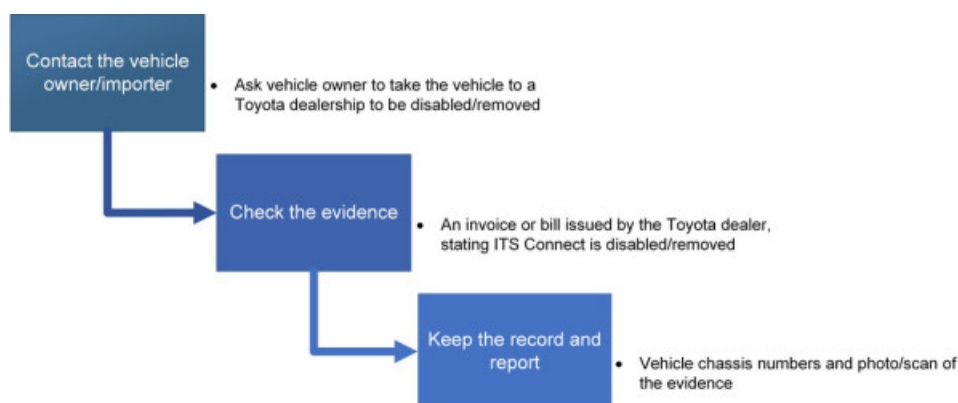
The process for BIOs to follow

From **1 April 2021** BIOs must check if vehicles they inspect (that are on the defined make and model list) are fitted with an ITS Connect system.

Vehicles coming to New Zealand from Japan



Process for ITS Connect fitted vehicle



Vehicles that must be inspected for ITS Connect

Make	Model	Year	Model code
Lexus	ES300h	10/2018+	6AA-AXZH10
		08/2020+	6AA-AXZH11
Lexus	LBX	11/2023+	6AA-MAYH10 6AA-MAYH15
		08/2024+	4BA-GAYA16
Lexus	LC500	06/2023+	5BA-URZ100
	LC500 convertible	06/2023+	5BA-URZ100
	LC500h	06/2023+	6AA-GWZ100
Lexus	LM500h	12/2023+	5AA-TAWH15W
Lexus	LS500	10/2017+	DBA-VXFA50 DBA-VXFA55
		11/2020+	3BA-VXFA50 3BA-VXFA55
	LS500h	10/2017+	DAA-GVF50 DAA-GVF55
		10/2019+	6AA-GVF50 6AA-GVF55
Lexus	LX600	01/2022+	3BA-VJA301W
Lexus	NX300	08/2018+	DBA-AGZ10 DBA-AGZ15
		07/2020+	3BA-AGZ10 3BA-AGZ15

Make	Model	Year	Model code
NX250	10/2021+	5BA- AAZA20 5BA- AAZA25	
NX350	10/2021+	5BA- TAZA25	
NX300h	08/2018+	DAA- AYZ10 DAA- AYZ15 6AA- AYZ10 6AA- AYZ15	
NX350h	10/2021+	6AA- AAZH20 6AA- AAZH25	
NX450h	10/2021+	6LA- AAZH26	
Lexus	RX200t/RX300	10/2015+	DBA-AGL20W DBA-AGL25W
	RX300	07/2020+	3BA-AGL20W 3BA-AGL25W
	RX350	11/2022+	5BA-TALA10 5BA-TALA15
	RX450h	10/2015+	DAA-GYL20W DAA-GYL25W

Make	Model	Year	Model code
07/2020-	6AA-GYL20W 6AA-GYL25W		
RX450h	12/2017+	DAA-GYL26W	
	07/2020+	6AA-GYL26W	
RX500h	11/2022+	5AA-TALH17	
RX350h	07/2023+	6AA-AALH10	
		6AA-AALH15	
RX450h-	11/2022+	6LA-AALH16	
Lexus	RZ300e	11/2023+	ZAA-XEBM10
	RZ450e	03/2023+	ZAA-XEBM15
Lexus	UX200	11/2018+	6BA-MZAA10
	UX250h	11/2018+	6AA-MZAH10
			6AA-MZAH15
	UX300e	10/2020+	ZAA-KMA10
UX300h	01/2024+	6AA-MZAH11	
		6AA-MZAH16	
Toyota	Alphard	01/2018+	DBA-AGH30W
			DBA-AGH35W
			DBA-GGH30W
			DBA-GGH35W

Make	Model	Year	Model code
01/2020-	3BA-AGH30W		
	3BA-AGH35W		
	3BA-GGH30W		
	3BA-GGH35W		
06/2023-	3BA-AGH40W		
	3BA-AGH45W		
Alphard Hybrid	01/2018+	DAA-AYH30W	
	01/2020+	6AA-AYH30W	
	06/2023+	6AA-AAHH40W	
6AA-AAHH45W			
Toyota	Camry	08/2018+	DAA-AXVH70*
		08/2020+	6AA-AXVH70*
		10/2019+	6AA-AXVH75*
Toyota	Century	09/2023+	6LA-GRG75
Toyota	C-HR	05/2018+	DBA-NGX10*
			DBA-NGX50*
			3BA-NGX10*
			3BA-NGX50*
			DAA-ZYX10*
			6AA-ZYX11 N/A
Toyota	Corolla Sport	06/2018+	3BA-NRE210H*
			3BA-NRE214H*

Make	Model	Year	Model code
06/2020-	6AA-ZWE211H* 6AA-ZWE213H*		
10/2022-	6AA-ZWE219H N/A 6BA-MZEA12H N/A		
Toyota	Crown	08/2016+	DBA-ARS210 DBA-GRS210 DBA-GRS211 DBA-GRS214
		06/2018+	3BA-ARS220
	Crown FCEV	11/2023+	ZBA-KZSM30
	Crown Hybrid	10/2015+	DAA-AWS210 DAA-AWS211
		06/2018+	6AA-AZSH20 6AA-AZSH21 6AA-GWS224
		11/2023+	6AA-AZSH32
	Crown Majesta	09/2015+	DAA-AWS215 DAA-GWS214
	Crown Crossover	07/2022+	5AA-TZSH35 6AA-AZSH35
	Crown Sport	10/2023+	6AA-AZSH36W
	Crown Sport HEV	12/2023+	6LA-AZSH37W

Make	Model	Year	Model code
Toyota	Esquire	07/2017+	DBA-ZRR80G* DBA-ZRR85G*
		04/2020+	3BA-ZRR80G* 3BA-ZRR85G*
	Esquire Hybrid	07/2017+	DAA-ZWR80G*
		04/2020+	6AA-ZWR80G*
Toyota	Harrier	06/2017+	DBA-ZSU60W* DBA-ZSU65W* DBA-ASU60W* DBA-ASU65W*
		06/2020+	6BA-MXUA80 6BA-MXUA85
	Harrier Hybrid	06/2017+	DAA-AVU65W*
		06/2020+	6AA-AXUH80 6AA-AXUH85
	Harrier PHEV	09/2022+	6LA-AXUP85 N/A
	Toyota	Land Cruiser	08/2021+
04/2024+			3DA-GDJ250W
Toyota	Mirai	12/2020+	ZBA-JPD20
Toyota	Noah	07/2017+	DBA-ZRR80G* DBA-ZRR80W* DBA-ZRR85G* DBA-ZRR85W*

Make	Model	Year	Model code
04/2020-	3BA-ZRR80G* 3BA-ZRR80W* 3BA-ZRR85G* 3BA-ZRR85W*		
01/2022-	6BA-MZRA90W 6BA-MZRA95W		
Noah Hybrid	07/2017+	DAA-ZWR80G* DAA-ZWR80W*	
	04/2020+	6AA-ZWR80G* 6AA-ZWR80W*	
	01/2022+	6AA-ZWR90W 6AA-ZWR95W	
Toyota	Prius	12/2015+	DAA-ZVW50 DAA-ZVW51 DAA-ZVW55
		07/2020+	6AA-ZVW51 6AA-ZVW55
		01/2023+	6AA-MXWH60 6AA-MXWH65 6AA-ZVW60 6AA-ZVW65

Make	Model	Year	Model code	
Prius PHV	10/2016+	DLA- ZVW52		
	07/2020+	6LA- ZVW52		
	03/2023+	6LA- MXWH61		
Toyota	Vellfire	01/2018+	DBA-AGH30W DBA-AGH35W DBA-GGH30W DBA-GGH35W	
		01/2020+	3BA-AGH30W 3BA-AGH35W 3BA-GGH30W 3BA-GGH35W	
		06/2023+	5BA-TAHA40W 5BA-TAHA45W	
		Vellfire Hybrid	01/2018+	DAA-AYH30W
			01/2020+	6AA-AYH30W
			06/2023+	6AA-AAHH40W 6AA-AAHH45W
	Toyota	Voxy	07/2017+	DBA-ZRR80G* DBA-ZRR80W* DBA-ZRR85G* DBA-ZRR85W*

Make	Model	Year	Model code
04/2020-	3BA-ZRR80G* 3BA-ZRR80W* 3BA-ZRR85G* 3BA-ZRR85W*		
01/2022-	6BA-MZRA90W 6BA-MZRA95W		
Voxy Hybrid	04/2020+	DAA-ZWR80W* 6AA-ZWR80W*	
	01/2022+	6AA-ZWR90W 6AA-ZWR95W	

* indicates ITS is a dealer's option for this model.

Inspecting the vehicle for an active ITS Connect system

To determine if ITS Connect is fitted and operational, two checks must be made to the vehicle. The first check is on the driver information display (MID, or MFD). The second check is on the navigation system.

In both cases the inspector will be looking for any indication of settings that are associated with an active ITS Connect system.

Note: the images below do not cover all vehicles. This page will be updated as manufacturers supply further content and advice.

ITS Connect manufacturer option inspection

ITS Connect ① Identifying the system equipment


- ITS Connect is not identifiable from vehicle exterior
- As below, **the system equipment can be identified by operating the multi information display**

<excerpt from instruction manual> ※ this example is taken from Alphard (2018.11~)

メーター操作スイッチの「< >」を操作してアイコンを選択することで、各アイコンに関連付けられた情報を表示することができます。
項目によっては状況に応じて自動で表示されます。

Using left & right button on the display operation switch to choose the icon in order to see information related to each icon

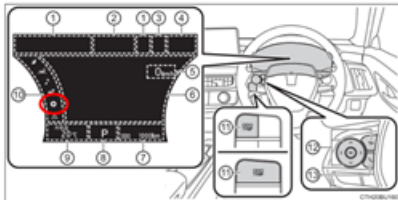
Operate the switch to select 'Setting'



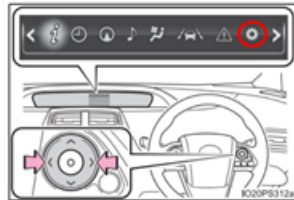
設定画面
車両の機能やマルチインフォメーションディスプレイの表示などに関する設定を変更できます。(→P. 120)

Only when ITS Connect is equipped, **'ITS Connect' setting is displayed**
※ If ITS Connect is not equipped, ITS Connect setting will not be displayed

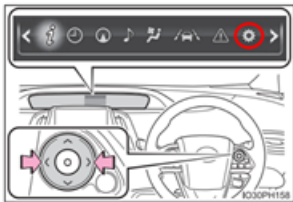
Crown: from Nov.2020 (petrol/HV)



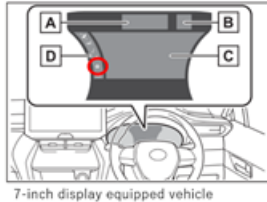
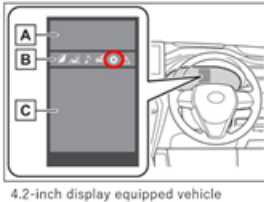
Prius: from July 2020



Prius PHV: from July 2020



Harrier: from June 2020



ITS Connect dealer option check

ITS Connect ① Identifying the equipment

- For vehicles with ITS Connect parts installed, equipment of the system cannot be identified from the vehicle exterior

(Although dedicated GPS antenna or dedicated film antenna are equipped, ITS Connect may not be identifiable as these parts are also widely used for navigation systems)

- from navigation, choose Menu > Set/Edit > Driving support > Safety/Comfort drive setting

If any of these set switches, listed below, are displayed, ITS Connect is equipped:

- Red light caution
- Right-turn collision caution
- Traffic signal status warning system
- Emergency vehicle notification



※ Navigation system may be removed but ITS Connect system unit can be left equipped for used vehicles. ITS Connect unit can be found under the floor mat of passenger seat

Identifying ITS Connect in a Toyota Prius

Video example

- [How to identify ITS Connect in a Toyota Prius](#)

Visual guide to identifying ITS Connect in a Toyota Prius

Figure 1. Settings selector button



Figure 2. Setting screens

Use arrows on steering wheel control pad to move the selector

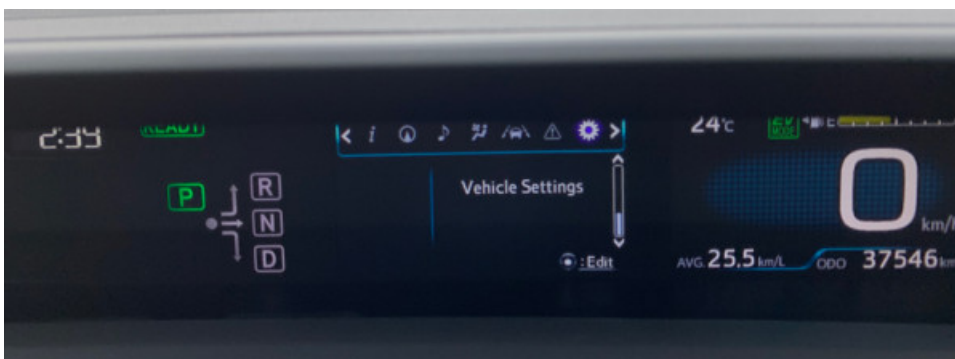


Figure 3. ITS Connect fitted as shown under vehicle settings

This vehicle would need to be damaged flagged and have the system removed.



Identifying ITS Connect in a Toyota Vellfire

Video example

- [How to identify ITS Connect in a Toyota Vellfire](#)

Visual guide to identifying ITS Connect in a Toyota Vellfire

Figure 4. Vellfire MFD control buttons



Figure 6. Scroll Right to find settings



Figure 7. Select the gear icon for settings



Figure 8. Scroll down and select 'Vehicle Settings'



Figure 9. Scroll down

If ITS connect is fitted you will see the settings as below.



Conclusive evidence of inspection and ITS Connect system removal

To meet the burden of proof of conclusive evidence, it must be shown that the vehicle is not fitted with an ITS Connect system.

For a vehicle that is not fitted with ITS-Connect two photos must be saved to the BIO's vehicle file that show the settings screens for both the Navigation unit and the MID. The vehicle's damage notes (in the vehicle's file) must be updated to show that the vehicle has been inspected for ITS-Connect and ITS-Connect is not fitted, eg 'ITS-Connect not identified'. Note: damage notes cannot be added to BIS as the vehicle does not need a damage flag applied.

A vehicle that has been found to be fitted with an ITS Connect system must have a damage flag placed on the vehicle with a note stating 'ITS Connect Fitted'. Any other damage or Takata airbag recall notes must also be added if applicable. The damage flag is to remain on the vehicle even if ITS-Connect is disabled in Japan. Note: The vehicle record should not be created on BIS until the vehicle has completed its final border inspection, once a damage flag has been placed the record cannot be edited.

The vehicle owner must take the vehicle to a Toyota or Lexus franchise in Japan to have the ITS Connect system removed. An invoice or receipt from the dealer that shows the vehicles chassis number and indicates that the system has been removed is acceptable evidence that ITS Connect is no longer fitted.

After the ITS-connect is disabled a secondary check must be made on both the Navigation unit settings and the MID settings to ensure the ITS Connect associated settings are no longer visible. A copy of the invoice and photos of the displays on the second inspection must be saved in the vehicle file. A copy of the invoice should be loaded to BIS as evidence of the ITS Connect system removal. The invoice should be uploaded as a photo. PDFs cannot be uploaded unless the vehicle is water damaged. The vehicle should not be recorded as water damaged for the purpose of ITS Connect.

Page amended **22 January 2025** (see [amendment details](#))