

Correct as at 28th June 2026. It may be superseded at any time.

Extract taken from: PRS & QMS > PRS: Light vehicle repair certification > Technical part > General repairs

9 General repairs

Requirements

| | What the Transport Agency expects of you | How the Transport Agency will assess your performance |
|---------------------|--|--|
| <p>9.1.1</p> | <p>Correct technical decisions</p> <p>You thoroughly inspect all repairs to water damaged vehicles and correctly determine whether they comply with all Transport Agency requirements, taking into account technical information provided by the Transport Agency such as the VIRM: Light vehicle repair certification.</p> | <p>The Transport Agency will:</p> <ul style="list-style-type: none"> • talk to you • observe you at work • inspect vehicles which you have certified • inspect inspection and certification documents you use and complete. <p>The Transport Agency may:</p> <ul style="list-style-type: none"> • take into account outcomes from complaints, random re-inspections and ‘mystery shopper’ exercises since your last review. |
| <p>9.1.2</p> | <p>Technical competence</p> <p>You are competent in all technical aspects relating to water damaged vehicles.</p> <p>This means you are competent in:</p> <ul style="list-style-type: none"> • the assessment of repairs to water damaged vehicles • Transport Agency requirements (including VIRM requirements) relating to repairs to water damaged vehicles and the assessment of repairs to water damaged vehicles • Transport Agency guidelines relating to repairs to water damaged vehicles • the operation of the equipment you use for inspecting repairs to water damaged vehicles. | <p>The Transport Agency will:</p> <ul style="list-style-type: none"> • talk to you • ask questions to check your competence relating to repairs to water damaged vehicles and the assessment of repairs to water damaged vehicles • observe you at work • inspect inspection and certification documents you use and complete • inspect your Training record. <p>The Transport Agency may administer a short test on repairs to water damaged vehicles and the assessment of repairs to water damaged vehicles.</p> |

9.1.3

Technical equipment

You have:

- a hand-held inspection lamp
- assorted hand tools.

The equipment is in good condition and working order.

The Transport Agency will inspect your technical equipment.

Scores

| | Score | | | |
|-------|---|--|---|--|
| | 0 | 1 | 2 | 3 |
| 9.1.1 | <p>Correct technical decisions</p> | | | |
| | <p>You do not thoroughly inspect all repairs to water damaged vehicles and correctly determine whether they comply with all Transport Agency requirements.</p> <p>The area of non-compliance is likely to compromise the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> • an airbag has not been replaced, or • the brake fluid has not been changed. | <p>You do not thoroughly inspect all repairs to water damaged vehicles and correctly determine whether they comply with all Transport Agency requirements.</p> <p>The area of non-compliance may compromise the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> • the vehicle has not been treated as though it has been fully immersed. | <p>You do not thoroughly inspect all repairs to water damaged vehicles and correctly determine whether they comply with all Transport Agency requirements.</p> <p>The area of non-compliance is unlikely to compromise the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> • corrosion protection has not been reinstated, or • a tail lamp assembly has been retained but not stripped and inspected. | <p>You thoroughly inspect all repairs to water damaged vehicles and correctly determine whether the repairs comply with all Transport Agency requirements.</p> |
| 9.1.2 | <p>Technical competence</p> | | | |

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| <p>You demonstrate:</p> <ul style="list-style-type: none"> • some competence in the technical aspects relating to repairs to water damaged vehicles, or • a level of competence that may compromise the safety of vehicle occupants or other road users. <p>This means there are some gaps in your knowledge of, or skills in:</p> <ul style="list-style-type: none"> • the assessment of repairs to water damaged vehicles, or • Transport Agency requirements (including VIRM requirements) relating to repairs to water damaged vehicles, or • Transport Agency guidelines relating to repairs to water damaged vehicles, or • the operation of the equipment you use for inspecting water damaged vehicles. | <p>You demonstrate:</p> <ul style="list-style-type: none"> • adequate competence in the technical aspects relating to repairs to water damaged vehicles, or • a level of competence that is unlikely to compromise the safety of vehicle occupants or other road users. <p>This means there are minor gaps in your knowledge of, or skills in:</p> <ul style="list-style-type: none"> • the assessment of repairs to water damaged vehicles, or • Transport Agency requirements (including VIRM requirements) relating to repairs to water damaged vehicles, or • Transport Agency guidelines relating to repairs to water damaged vehicles, or • the operation of the equipment you use for inspecting repairs to water damaged vehicles. | <p>You can demonstrate comprehensive competence in the technical aspects relating to repairs to water damaged vehicles.</p> <p>This means you can demonstrate comprehensive knowledge of, and skills in:</p> <ul style="list-style-type: none"> • the assessment of repairs to water damaged vehicles, and • Transport Agency requirements (including VIRM requirements) relating to repairs to water damaged vehicles, and • Transport Agency guidelines relating to repairs to water damaged vehicles, and • the operation of the equipment you use for inspecting repairs to water damaged vehicles. |
| <p>This means there are significant gaps in your knowledge of, or skills in:</p> <ul style="list-style-type: none"> • the | | |

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| <p>9.1.3</p> | <p>Technical equipment</p> | | | |
| | <p>Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.</p> | <p>All specified equipment is available and in working order, but some or all of it is in poor condition.</p> | <p>All specified equipment is available, in working order and in at least adequate condition.</p> | <p>All specified equipment is available and in good condition and working order.</p> |

Requirements

| | What the Transport Agency expects of you | How the Transport Agency will assess your performance |
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| <p>9.2.1</p> | <p>Correct technical decisions</p> <p>You thoroughly inspect all welding completed as part of the repair and correctly determine whether the welding complies with all Transport Agency requirements, taking into account technical information provided by the Transport Agency such as the VIRM: Light vehicle repair certification.</p> | <p>The Transport Agency will:</p> <ul style="list-style-type: none"> • talk to you • observe you at work • inspect vehicles which you have certified • inspect inspection and certification documents you use and complete. <p>The Transport Agency may:</p> <ul style="list-style-type: none"> • take into account outcomes from complaints, random re-inspections and ‘mystery shopper’ exercises since your last review. |
| <p>9.2.2</p> | <p>Technical competence</p> <p>You are competent in all technical aspects relating to welding.</p> <p>This means you are competent in:</p> <ul style="list-style-type: none"> • the assessment of welded repairs • Transport Agency requirements (including VIRM requirements) relating to welded repairs and the assessment of welded repairs • Transport Agency guidelines relating to welded repairs • the operation of the equipment you use for inspecting welded repairs. | <p>The Transport Agency will:</p> <ul style="list-style-type: none"> • talk to you • ask questions to check your competence relating to welded repairs and the assessment of welded repairs • observe you at work • inspect inspection and certification documents you use and complete • inspect your Training record. <p>The Transport Agency may administer a short test on welded repairs and the assessment of welded repairs.</p> |

9.2.3

Technical equipment

You have:

- a hand-held inspection lamp
- assorted hand tools
- a tape measure.

The equipment is in good condition and working order.

The Transport Agency will inspect your technical equipment.

Scores

| | Score | | | |
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| | 0 | 1 | 2 | 3 |
| 9.2.1 | <p>Correct technical decisions</p> | | | |
| | <p>You do not thoroughly inspect all welded repairs and correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance is likely to compromise the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> • a joint has been brazed when the manufacturer does not specifically permit this method, or • the welding is of a poor quality, eg the weld has poor penetration, undercut or porosity. | <p>You do not thoroughly inspect all welded repairs and correctly determine whether the repairs comply with all Transport Agency requirements.</p> <p>The area of non-compliance may compromise the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> • replacement plug welds are located in the original spot weld locations, or • incorrect welding wire has been used. | <p>You do not thoroughly inspect all welded repairs and correctly determine whether they comply with all Transport Agency requirements.</p> <p>The area of non-compliance is unlikely to compromise the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> • a weld through primer has not been used. | <p>You thoroughly inspect all welded repairs and correctly determine whether the repairs comply with all Transport Agency requirements.</p> |
| 9.2.2 | <p>Technical competence</p> | | | |

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| <p>You demonstrate:</p> <ul style="list-style-type: none"> • some competence in the technical aspects relating to welded repairs, or • a level of competence that may compromise the safety of vehicle occupants or other road users. <p>This means there are some gaps in your knowledge of, or skills in:</p> <ul style="list-style-type: none"> • the assessment of welded repairs, or • Transport Agency requirements (including VIRM requirements) relating to welded repairs, or • Transport Agency guidelines relating to welded repairs, or • the operation of the equipment you use for inspecting welded repairs. | <p>You demonstrate:</p> <ul style="list-style-type: none"> • adequate competence in the technical aspects relating to welded repairs, or • a level of competence that is unlikely to compromise the safety of vehicle occupants or other road users. <p>This means there are minor gaps in your knowledge of, or skills in:</p> <ul style="list-style-type: none"> • the assessment of welded repairs, or • Transport Agency requirements (including VIRM requirements) relating to welded repairs, or • Transport Agency guidelines relating to welded repairs, or • the operation of the equipment you use for inspecting welded repairs. | <p>You can demonstrate comprehensive competence in the technical aspects relating to welded repairs.</p> <p>This means you can demonstrate comprehensive knowledge of, and skills in:</p> <ul style="list-style-type: none"> • the assessment of welded repairs, and • Transport Agency requirements (including VIRM requirements) relating to welded repairs, and • Transport Agency guidelines relating to welded repairs, and • the operation of the equipment you use for inspecting welded repairs. |
| <p>This means there are significant gaps in your knowledge of, or skills in:</p> <ul style="list-style-type: none"> • the | | |

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| <p>9.2.3</p> | <p>Technical equipment</p> | | | |
| | <p>Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.</p> | <p>All specified equipment is available and in working order, but some or all of it is in poor condition.</p> | <p>All specified equipment is available, in working order and in at least adequate condition.</p> | <p>All specified equipment is available and in good condition and working order.</p> |

Requirements

| | What the Transport Agency expects of you | How the Transport Agency will assess your performance |
|---------------------|---|--|
| <p>9.3.1</p> | <p>Correct technical decisions</p> <p>You thoroughly inspect all replacement components used as part of the repair and correctly determine that the replacement components comply with all Transport Agency requirements, taking into account technical information provided by the Transport Agency such as the VIRM: Light vehicle repair certification.</p> | <p>The Transport Agency will:</p> <ul style="list-style-type: none"> • talk to you • observe you at work • inspect vehicles which you have certified • inspect inspection and certification documents you use and complete. <p>The Transport Agency may:</p> <ul style="list-style-type: none"> • take into account outcomes from complaints, random re-inspections and ‘mystery shopper’ exercises since your last review. |
| <p>9.3.2</p> | <p>Technical competence</p> | |

You are competent in all technical aspects relating to replacement components

The Transport Agency will:

- talk to you
- ask questions to check your competence relating to replacement components and the assessment of replacement components
- observe you at work
- inspect inspection and certification documents you use and complete
- inspect your [Training record](#).

This means you are competent in:

The Transport Agency may administer a short test on replacement components and the assessment of replacement components.

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9.3.3

Technical equipment

You have:

- a hand-held inspection lamp
- assorted hand tools.

The equipment is in good condition and working order.

The Transport Agency will inspect your technical equipment.

Scores

| | Score | | | |
|-------|--|--|--|--|
| | 0 | 1 | 2 | 3 |
| 9.3.1 | <p>Correct technical decisions</p> | | | |
| | <p>You do not thoroughly inspect all replacement components and correctly determine whether they comply with all Transport Agency requirements.</p> <p>The area of non-compliance is likely to compromise the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> • a replacement component does not meet the same specifications as the original part, or • a replacement component does not comply with an approved standard when required. | <p>You do not thoroughly inspect all replacement components and correctly determine whether they comply with all Transport Agency requirements.</p> <p>The area of non-compliance may compromise the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> • there is not evidence of the origin of a replacement component. | <p>You do not thoroughly inspect all replacement components and correctly determine whether they comply with all Transport Agency requirements.</p> <p>The area of non-compliance is unlikely to compromise the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> • there is incomplete or inadequate evidence of the origin and history of a replacement component. | <p>You thoroughly inspect all replacement components and correctly determine whether they comply with all Transport Agency requirements.</p> |
| 9.3.2 | <p>Technical competence</p> | | | |

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| <p>You demonstrate:</p> <ul style="list-style-type: none"> • some competence in the technical aspects relating to replacement components, or • a level of competence that may compromise the safety of vehicle occupants or other road users. <p>This means there are some gaps in your knowledge of, or skills in:</p> <ul style="list-style-type: none"> • the assessment of replacement components, or • Transport Agency requirements (including VIRM requirements) relating to replacement components, or • Transport Agency guidelines relating to replacement components, or • the operation of the equipment you use for inspecting replacement components. | <p>You demonstrate:</p> <ul style="list-style-type: none"> • adequate competence in the technical aspects relating to replacement components, or • a level of competence that is unlikely to compromise the safety of vehicle occupants or other road users. <p>This means there are minor gaps in your knowledge of, or skills in:</p> <ul style="list-style-type: none"> • the assessment of replacement components, or • Transport Agency requirements (including VIRM requirements) relating to replacement components, or • Transport Agency guidelines relating to replacement components, or • the operation of the equipment you use for inspecting replacement components. | <p>You can demonstrate comprehensive competence in the technical aspects relating to replacement components.</p> <p>This means you can demonstrate comprehensive knowledge of, and skills in:</p> <ul style="list-style-type: none"> • the assessment of replacement components, and • Transport Agency requirements (including VIRM requirements) relating to replacement components, and • Transport Agency guidelines relating to replacement components, and • the operation of the equipment you use for inspecting replacement components. |
| <p>This means there are significant gaps in your knowledge of, or skills in:</p> <ul style="list-style-type: none"> • the | | |

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| <p>9.3.3</p> | <p>Technical equipment</p> | | | |
| | <p>Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.</p> | <p>All specified equipment is available and in working order, but some or all of it is in poor condition.</p> | <p>All specified equipment is available, in working order and in at least adequate condition.</p> | <p>All specified equipment is available and in good condition and working order.</p> |

Requirements

| | What the Transport Agency expects of you | How the Transport Agency will assess your performance |
|--------------|---|--|
| <p>9.4.1</p> | <p>Correct technical decisions</p> <p>You thoroughly inspect all corrosion protection systems used as part of the repair and correctly determine that the corrosion protection systems comply with all Transport Agency requirements, taking into account technical information provided by the Transport Agency such as the VIRM: Light vehicle repair certification.</p> | <p>The Transport Agency will:</p> <ul style="list-style-type: none"> • talk to you • observe you at work • inspect vehicles which you have certified • inspect inspection and certification documents you use and complete. <p>The Transport Agency may:</p> <ul style="list-style-type: none"> • take into account outcomes from complaints, random re-inspections and ‘mystery shopper’ exercises since your last review. |
| <p>9.4.2</p> | <p>Technical competence</p> <p>You are competent in all technical aspects relating to corrosion protection systems.</p> <p>This means you are competent in:</p> <ul style="list-style-type: none"> • the assessment of corrosion protection • Transport Agency requirements (including VIRM requirements) relating to corrosion protection and the assessment of corrosion protection • Transport Agency guidelines relating to corrosion protection • the operation of the equipment you use for inspecting corrosion protection. | <p>The Transport Agency will:</p> <ul style="list-style-type: none"> • talk to you • ask questions to check your competence relating to corrosion protection and the assessment of corrosion protection • observe you at work • inspect inspection and certification documents you use and complete • inspect your Training record. <p>The Transport Agency may administer a short test on corrosion protection and the assessment of corrosion protection.</p> |

9.4.3

Technical equipment

You have:

- a hand-held inspection lamp
- assorted hand tools.

The equipment is in good condition and working order.

The Transport Agency will inspect your technical equipment.

Scores

| | Score | | | |
|-------|---|---|---|--|
| | 0 | 1 | 2 | 3 |
| 9.4.1 | <p>Correct technical decisions</p> | | | |
| | <p>You do not thoroughly inspect all corrosion protected areas and correctly determine whether the corrosion protection systems used comply with all Transport Agency requirements.</p> <p>The area of non-compliance is likely to compromise the safety of vehicle occupants or other road users.</p> | <p>You do not thoroughly inspect all corrosion protected areas and correctly determine whether the corrosion protection systems used comply with all Transport Agency requirements.</p> <p>The area of non-compliance may compromise the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> no attempt has been made to restore the corrosion protection system. | <p>You do not thoroughly inspect all corrosion protected areas and correctly determine whether the corrosion protection systems used comply with all Transport Agency requirements.</p> <p>The area of non-compliance is unlikely to compromise the safety of vehicle occupants or other road users.</p> <p>For example:</p> <ul style="list-style-type: none"> a seam has been sealed using an incorrect sealant, or a weld through primer has not been used, or a seam has not been sealed. | <p>You thoroughly inspect all corrosion protected areas and correctly determine whether the corrosion protection systems used comply with all Transport Agency requirements.</p> |
| 9.4.2 | <p>Technical competence</p> | | | |

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| <p>You demonstrate:</p> <ul style="list-style-type: none"> • some competence in the technical aspects relating to corrosion protection, or • a level of competence that may compromise the safety of vehicle occupants or other road users. <p>This means there are some gaps in your knowledge of, or skills in:</p> <ul style="list-style-type: none"> • the assessment of corrosion protection, or • Transport Agency requirements (including VIRM requirements) relating to corrosion protection, or • Transport Agency guidelines relating to corrosion protection, or • the operation of the equipment you use for inspecting corrosion protection. | <p>You demonstrate:</p> <ul style="list-style-type: none"> • adequate competence in the technical aspects relating to corrosion protection, or • a level of competence that is unlikely to compromise the safety of vehicle occupants or other road users. <p>This means there are minor gaps in your knowledge of, or skills in:</p> <ul style="list-style-type: none"> • the assessment of corrosion protection, or • Transport Agency requirements (including VIRM requirements) relating to corrosion protection, or • Transport Agency guidelines relating to corrosion protection, or • the operation of the equipment you use for inspecting corrosion protection. | <p>You can demonstrate comprehensive competence in the technical aspects relating to corrosion protection.</p> <p>This means you can demonstrate comprehensive knowledge of, and skills in:</p> <ul style="list-style-type: none"> • the assessment of corrosion protection, and • Transport Agency requirements (including VIRM requirements) relating to corrosion protection, and • Transport Agency guidelines relating to corrosion protection, and • the operation of the equipment you use for inspecting corrosion protection. |
| <p>This means there are significant gaps in your knowledge of, or skills in:</p> <ul style="list-style-type: none"> • the | | |

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| <p>9.4.3</p> | <p>Technical equipment</p> | | | |
| | <p>Not all of the specified equipment is available. Where equipment is available, some or all of it is not in working order.</p> | <p>All specified equipment is available and in working order, but some or all of it is in poor condition.</p> | <p>All specified equipment is available, in working order and in at least adequate condition.</p> | <p>All specified equipment is available and in good condition and working order.</p> |